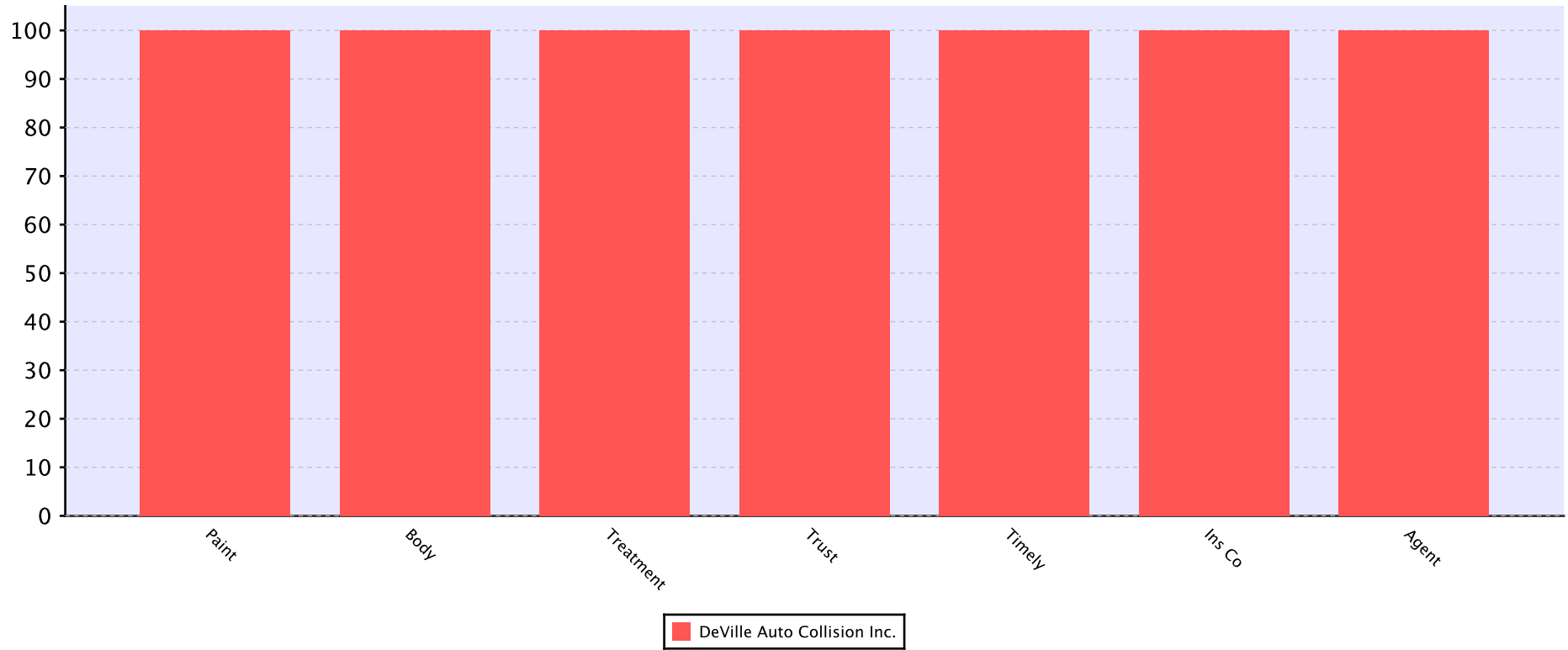


Performance Feedback Location Review



2009-12-01 through 2009-12-31

	Surveys	CSI %	*Paint	*Body	Treatment	*Trust	Timely	Ins Co	Agent
DeVille Auto Collision Inc.	8	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %



	Surveys	CSI %	*Paint	*Body	Treatment	*Trust	Timely	Ins Co	Agent
DeVille Auto Collision Inc.	8	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %

	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>	<u>Ins Co</u>	<u>Agent</u>
Badamo, Richard (#4727) - Chose Body Shop Because	Yes	Yes	10	Yes	Yes	Agent Not Specified	N/A	Blank
Chose Body Shop Because	Location	I chose this shop because of its location.						
Compliment	Body	They did a good job.						
Insurance Company:	None							
Clark, Joseph (#4761) - Chose Body Shop Because Survey	Yes	Yes	10	Yes	Yes		N/A	N/A
Chose Body Shop Because	Other	I read about the shop in an article in the Staton Island Advance.						
Compliment	Body Shop	I'm a satisfied customer.						
Insurance Company:								
Dipace, Josephine (#4734) - Chose Body Shop Because	Yes	Yes	10	Yes	Yes	Agent Not Specified	N/A	Yes
Chose Body Shop Because	Yellow Page Ad	I chose this shop from the yellow pages.						
Compliment	Body Shop	They provided excellent and friendly service.						
Rec Body Shop	Body Shop	I have already recommended DeVille.						
Insurance Company:	None							
Edelstein, Stewart (#4750) - Chose Body Shop Because	Yes	Yes	10	Yes	Yes	Agent Not Specified	Yes	Yes
Chose Body Shop Because	Repeat Customer	I am a repeat customer at this shop.						
Compliment		You did a super job cleaning the passenger side which is usually occupied by Baily, the golden retriever.						
Compliment	Body Shop	You did a beautiful job on the damages.						
Insurance Company:	Liberty Mutual							
Gaeta, Vincent (#4752) - Chose Body Shop Because	Yes	Yes	10	Yes	Yes	Maurizio Sgroi Allstate Insurance	Yes	Yes
Chose Body Shop Because	Location	I chose this shop because of its location. I just looked up looking for some other joint.						
Compliment	Body Shop	They have a beautiful family. They are very knowledgable and professional.						
Insurance Company:	Allstate Insurance							

	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>	<u>Ins Co</u>	<u>Agent</u>
Rodrigues, Jose (#4719) - Chose Body Shop Because	Yes	Yes	10	Yes	Blank	Agent Not Specified	Yes	Yes
Chose Body Shop Because	Internet Ad		I found this shop on the internet.					
Chose Body Shop Because	Location		I chose this shop because of its location.					
Compliment	Body Shop		The people at this body shop make you feel like family.					
Insurance Company:	Geico							
Smith, Ken & Dolly (#4728) - Chose Body Shop Because	Yes	Yes	10	Yes	Yes	Agent Not Specified	Blank	Blank
Chose Body Shop Because	Repeat Customer		I am a repeat customer at this shop.					
Compliment	Body Shop		This is a great family to do business with.					
Insurance Company:	None							
Sollazzo, John (#4759) - Chose Body Shop Because	Yes	Yes	Blank	Yes	Yes		Yes	Yes
Chose Body Shop Because	Dealership		The dealership where I bought the car recommended this shop.					
Compliment			The staff was excellent.					
Insurance Company:	None							