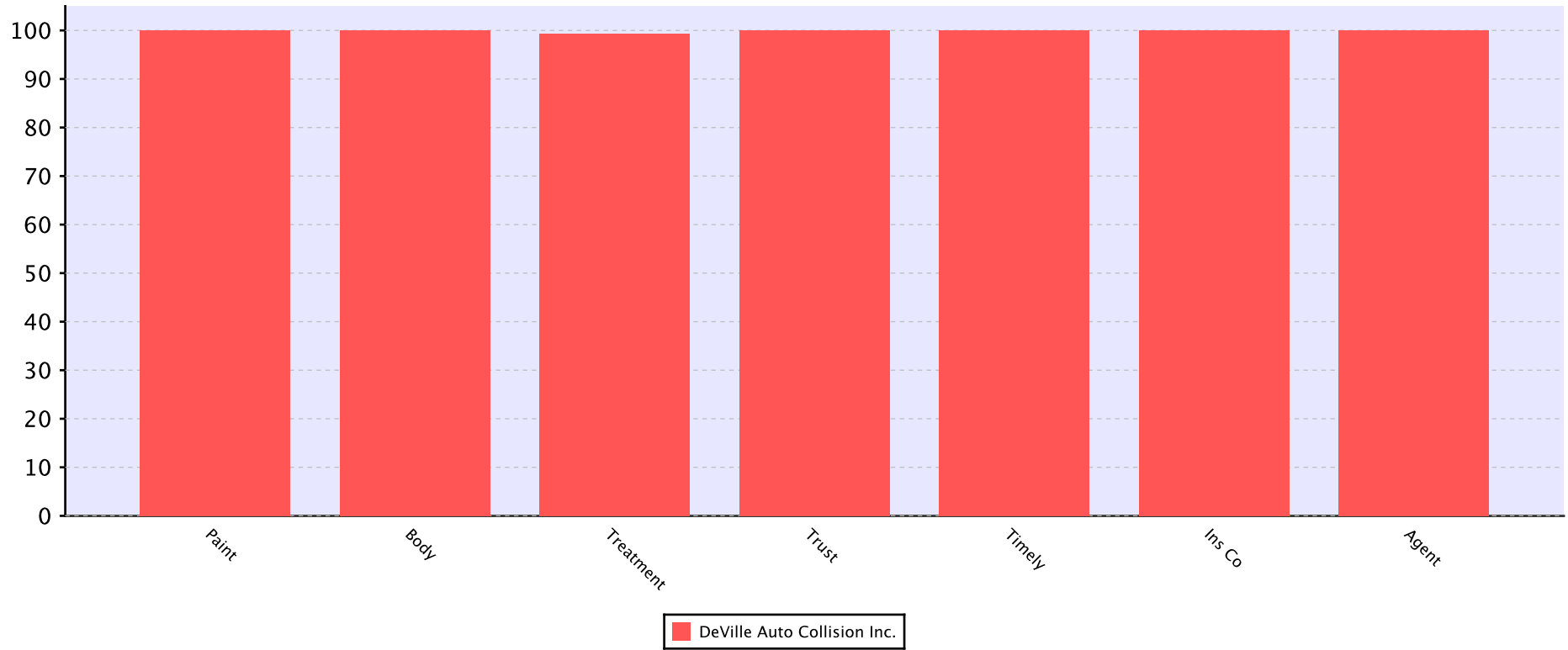


Performance Feedback Location Review



2010-04-01 through 2010-04-30

	Surveys	CSI %	*Paint	*Body	Treatment	*Trust	Timely	Ins Co	Agent
DeVille Auto Collision Inc.	15	100.0 %	100.0 %	100.0 %	99.3 %	100.0 %	100.0 %	100.0 %	100.0 %



	Surveys	CSI %	*Paint	*Body	Treatment	*Trust	Timely	Ins Co	Agent
DeVille Auto Collision Inc.	15	100.0 %	100.0 %	100.0 %	99.3 %	100.0 %	100.0 %	100.0 %	100.0 %

		<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>	<u>Ins Co</u>	<u>Agent</u>
Anslow, Richard (#4916) - Chose Body Shop Because		Yes	Yes	10	Yes	Yes		N/A	N/A
Chose Body Shop Because	Other	I am friends with the shop owner.							
Compliment	Body Shop	This body shop did an excellent, timely job. They were responsive and did a quality job.							
Insurance Company:	None								
Beiles, Arnold (#14582) - Chose Body Shop Because		Yes	Yes	10	Yes	Yes	Agent Not Specified	Yes	N/A
Chose Body Shop Because	Repeat Customer	I am a repeat customer at this shop.							
Compliment	Body	As far as I know, everything looks good and is good. The car rides and looks as it should.							
Insurance Company:	Geico								
Bouwmans, Heather & Greg (#4934) - Chose Body Shop		Yes	Yes	10	Yes	Yes	The Limeri Agency, Inc.	Yes	Yes
Chose Body Shop Because	Repeat Customer	I am a repeat customer at this shop.							
Insurance Company:	Travelers								
Cohen, Jim (#4919) - Chose Body Shop Because Survey		Yes	Yes	10	Yes	Yes	Agent Not Specified	Yes	Yes
Chose Body Shop Because	Repeat Customer	I am a repeat customer at this shop.							
Insurance Company:	None								
Crisci, Anthony (#4884) - Chose Body Shop Because		Yes	Yes	10	Yes	Yes		Yes	Yes
Chose Body Shop Because	Repeat Customer	I am a repeat customer at this shop.							
Compliment	Body Shop	Deville Auto Collision does a very good job on their vehicle repairs.							
Insurance Company:	Kingstone Insurance								
Dai, Guo-Chu/David (#14615) - Chose Body Shop		Yes	Yes	10	Yes	Yes	Agent Not Specified	Yes	Yes
Chose Body Shop Because	Repeat Customer	I am a repeat customer at this shop.							
Compliment	Body	They did an excellent job on the paint and body repairs.							
Compliment	Body Shop	DeVille Auto Collision does an excellent job and provides a wonderful service. Thanks to the Fazio family.							
Rec Body Shop	Body Shop	I will recommend this shop to everyone I know.							
Insurance Company:	Geico								

	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>	<u>Ins Co</u>	<u>Agent</u>
Deutsch, Abraham (#4912) - Chose Body Shop Because Chose Body Shop Because Internet Ad Compliment Insurance Company: None	N/A	Yes	10	Yes	Yes		N/A	Yes
						I found this shop on the internet. The staff at DeVille Auto Collision are very nice and friendly.		
Galante, Steve (#4905) - Chose Body Shop Because Chose Body Shop Because Location Compliment Body Compliment Body Shop Insurance Company: None	Yes	Yes	10	Yes	Yes		Yes	Yes
						I chose this shop because of its location. The repairs to my vehicle were very good. I was very satisfied with the work that DeVille Auto Collision did on my vehicle.		
Garnett, William (#4922) - Chose Body Shop Because Chose Body Shop Because Dealership Compliment Body Shop Insurance Company: None	Yes	Yes	10	Yes	Yes		N/A	Yes
						The dealership where I bought the car recommended this shop. DeVille Auto Collision made the whole process of having my vehicle repaired very pleasant and easy for me.		
Greenwald, Steve (#4918) - Chose Body Shop Because Chose Body Shop Because Repeat Customer Insurance Company: Unitin Direct	Yes	Yes	10	Yes	Yes		Yes	Yes
						I am a repeat customer at this shop.		
Hansen, Paul (#4828) - Chose Body Shop Because Survey Chose Body Shop Because Family Friend Insurance Company: Geico	Yes	Yes	9	Yes	Yes		Yes	Yes
						A friend recommended this shop.		
Korde, David (#4872) - Chose Body Shop Because Survey Chose Body Shop Because Family Friend Compliment Body Shop Rec Ins Co Other Insurance Company: USAA	Yes	Yes	10	Yes	Yes		Yes	Blank
						A family member recommended this shop. We would never go anywhere else but DeVille Auto Collision. The insurance company was good - they paid.		
Palazzola, Rita (#4878) - Chose Body Shop Because Chose Body Shop Because Family Friend Compliment Compliment Body Shop Compliment Body Shop Compliment	Yes	Yes	10	Yes	Yes		Yes	Yes
						A friend recommended this shop. I would give the staff at DeVille Auto Collision a rating of an "11" on how friendly, professional and helpful they were. I would recommend DeVille Auto Collision to friends and family. DeVille Auto Collision did a very good job on the repairs to my vehicle. The staff at DeVille Auto Collision are very caring and compassionate people.		

Insurance Company:	Allstate Insurance							
	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>	<u>Ins Co</u>	<u>Agent</u>
Russo, Jim (#4887) - null Survey	Yes	Yes	10	Yes	Yes		Yes	Yes

Insurance Company:	State Farm Insurance Company							
	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>	<u>Ins Co</u>	<u>Agent</u>
Vicidomini, Marie (#14603) - Chose Body Shop Because	Yes	Yes	10	Yes	Yes	Agent Not Specified	Blank	Blank

Chose Body Shop Because Family Friend A friend recommended this shop.

Insurance Company: None