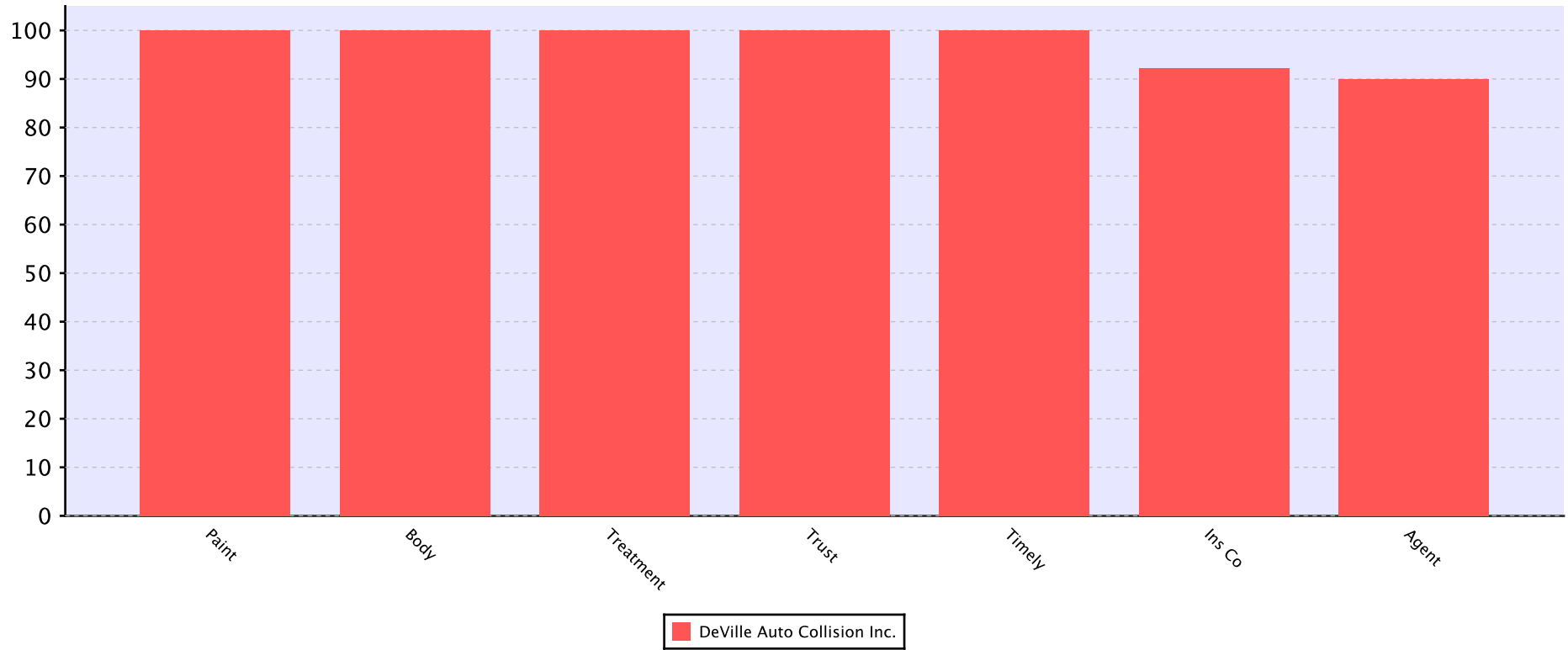


# Performance Feedback Location Review



2010-07-01 through 2010-07-31

	Surveys	CSI %	*Paint	*Body	Treatment	*Trust	Timely	Ins Co	Agent
DeVille Auto Collision Inc.	18	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	92.3 %	90.0 %



	Surveys	CSI %	*Paint	*Body	Treatment	*Trust	Timely	Ins Co	Agent	
DeVille Auto Collision Inc.	18	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	92.3 %	90.0 %	
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			<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>	<u>Ins Co</u>	<u>Agent</u>
Adolphe, Nathaly (#5059) - Chose Body Shop Because			Yes	Yes	10	Yes	Yes		Yes	N/A
<b>Chose Body Shop Because</b>	Family Friend		A friend recommended this shop.							
<b>Insurance Company:</b>	Nationwide									
<hr/>										
			<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>	<u>Ins Co</u>	<u>Agent</u>
Alsaadi, Fadhlen (#5078) - Chose Body Shop Because			Yes	Yes	10	Yes	Yes		Yes	Yes
<b>Chose Body Shop Because</b>	Repeat Customer		I am a repeat customer at this shop.							
<b>Insurance Company:</b>	Tri-State Insurance									
<hr/>										
			<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>	<u>Ins Co</u>	<u>Agent</u>
Amitrano, Richard (#4964) - Chose Body Shop Because			Yes	Yes	10	Yes	Yes		Yes	Yes
<b>Chose Body Shop Because</b>	Repeat Customer		I am a repeat customer at this shop.							
<b>Compliment</b>	Body Shop		The work exceeded my expectations.							
<b>Insurance Company:</b>	None									
<hr/>										
			<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>	<u>Ins Co</u>	<u>Agent</u>
Brancale, Mercedita (Dd) (#5072) - Chose Body Shop			Yes	Yes	10	Yes	Yes		Yes	Yes
<b>Chose Body Shop Because</b>	Other		Scotties Auto Shop recommended this body shop.							
<b>Compliment</b>	Paint		I am very satisfied with the work - it came out really good.							
<b>Compliment</b>			The shop staff were very well mannered and they were so helpful to meet my needs as far as the car was concerned. They were well mannered, and so helpful to meet my needs as far as the car was concerned.							
<b>Compliment</b>	Delivery Date		The repair time was very good.							
<b>Compliment</b>	Body Shop		I have no questions or problems. This body shop was excellent.							
<b>Rec Body Shop</b>	Body Shop		I would definitely recommend this shop - especially in emergency cases.							
<b>Insurance Company:</b>	Sedwick									
<hr/>										
			<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>	<u>Ins Co</u>	<u>Agent</u>
Cappucci, Charles (#5065) - Chose Body Shop Because			Yes	Yes	10	Yes	Yes		Yes	Yes
<b>Chose Body Shop Because</b>	Family Friend		A friend recommended this shop.							
<b>Insurance Company:</b>	Progressive									
<hr/>										
			<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>	<u>Ins Co</u>	<u>Agent</u>
Curty, Thomas & Jane (#5029) - Chose Body Shop			Yes	Yes	10	Yes	Yes	Agent Not Specified	N/A	N/A
<b>Chose Body Shop Because</b>	Family Friend		A friend recommended this shop.							
<b>Insurance Company:</b>	None									

	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>	<u>Ins Co</u>	<u>Agent</u>
Frost, Barbara (#5061) - Chose Body Shop Because	Yes	Yes	10	Yes	Yes	Agent Not Specified	N/A	N/A
<b>Chose Body Shop Because</b>	Family Friend		A friend recommended this shop.					
<b>Insurance Company:</b>	None							
Garcia, Eddie (#5081) - Chose Body Shop Because Survey	Yes	Yes	10	Yes	Yes		Yes	Yes
<b>Chose Body Shop Because</b>	Family Friend		A friend recommended this shop.					
<b>Insurance Company:</b>	None							
Girgis, Peter (#5015) - Chose Body Shop Because Survey	Yes	Yes	10	Yes	Yes		Yes	Yes
<b>Chose Body Shop Because</b>	Family Friend		A friend recommended this shop.					
<b>Insurance Company:</b>	Allstate Insurance							
Golterman, Bill (#5063) - Chose Body Shop Because	Yes	Yes	10	Yes	Yes		N/A	Yes
<b>Chose Body Shop Because</b>	Repeat Customer		I am a repeat customer at this shop.					
<b>Compliment</b>	I was treated above and beyond my expectations at this body shop.							
<b>Compliment</b>	Delivery Date		The job was timely.					
<b>Insurance Company:</b>	None							
Lauter, Michelle (#5038) - Chose Body Shop Because	Yes	Yes	10	Yes	Yes		Yes	N/A
<b>Chose Body Shop Because</b>	Repeat Customer		I am a repeat customer at this shop.					
<b>Compliment</b>	Body Shop		The shop was great. I hope the shop continues to thrive.					
<b>Insurance Company:</b>	None							
Machi, Robert (#5068) - Chose Body Shop Because Survey	Yes	Yes	10	Yes	Yes		Yes	N/A
<b>Chose Body Shop Because</b>	Other		I heard about the shop through a business networking group.					
<b>Compliment</b>	Body Shop		The expectations were exceeded.					
<b>Compliment</b>	Body Shop		I highly recommend the shop. The work was terrific. I appreciated how clean it was afterwards.					
<b>Rec Body Shop</b>	Body Shop		I already have recommended the shop.					
<b>Insurance Company:</b>	Geico							

	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>	<u>Ins Co</u>	<u>Agent</u>
Monardo, Vince (#4981) - Chose Body Shop Because <b>Chose Body Shop Because</b> Repeat Customer <b>Rec Body Shop</b> Body Shop <b>Insurance Company:</b> Geico	Yes	Yes	10	Yes	Yes		Yes	Yes
						I am a repeat customer at this shop.		
						I have and will continue to recommend DeVille Auto.		
Montalbano, Mario (#4974) - Chose Body Shop Because <b>Chose Body Shop Because</b> Family Friend <b>Insurance Company:</b> None	Yes	Yes	10	Yes	Yes		Yes	Blank
						A friend recommended this shop.		
Swigert, Sheila (#5098) - Chose Body Shop Because <b>Chose Body Shop Because</b> Ins Co Recommend <b>Compliment</b> Body Shop <b>Insurance Company:</b> None	Yes	Yes	10	Yes	Yes		N/A	Blank
						The insurance company recommended this shop.		
						What a find, friendly and professional.		
Tabacco, Todd (#4994) - Chose Body Shop Because <b>Chose Body Shop Because</b> Family Friend <b>Compliment</b> Body Shop <b>Insurance Company:</b> Tower	Yes	Yes	10	Yes	Yes		Yes	N/A
						A friend recommended this shop.		
						Everything was perfect.		
Tien, Albert (#5060) - Chose Body Shop Because Survey <b>Chose Body Shop Because</b> Family Friend <b>Insurance Company:</b> None	Yes	Yes	10	Yes	Yes	Agent Not Specified	N/A	No
						A friend recommended this shop.		
Tomasichio, Dolores (#5064) - Chose Body Shop Because <b>Chose Body Shop Because</b> Family Friend <b>Insurance Company:</b> State Farm Insurance Company	Yes	Yes	10	Yes	Blank		No	Yes
						My son recommended this shop.		