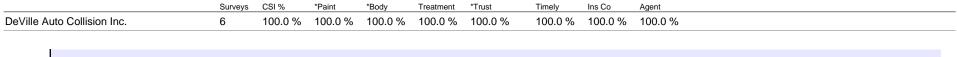
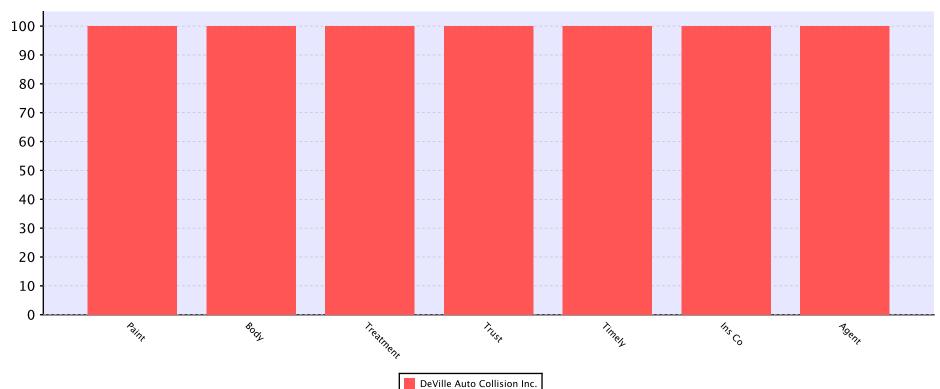
Performance Feedback Location Review



2012-09-01 through 2012-09-30





2012-09-01 through 2012-09-30

DeVille Auto Collision Inc.

| | • | CSI % | *Paint | *Body | Treatment | *Trust | Timely | | Agent | | |
|--|---|--|---|---|--|--|--|---|-------------------|---|--|
| eVille Auto Collision Inc. | 6 | 100.0 % | 100.0 % | 100.0 % | 100.0 % | 100.0 % | 100.0 % | 100.0 % | 100.0 % | | |
| | | | Paint | Body | Treatment | Trust | Timely | Agent Name | | Ins Co | Agent |
| Carrado, Anthony (#6127) - Chose Be | Body Shop Becau | ıse | Yes | Yes | 10 | Yes | Yes | Agent Not S | Specified | Yes | Yes |
| Chose Body Shop Because Rep | peat Customer | | I am a re | peat custon | ner at this s | shop. | | | | | |
| Chose Body Shop Because Fam | mily Friend | A friend recommended this shop. | | | | | | | | | |
| Chose Body Shop Because Ren | ntal car | I chose this shop because of the convenience of renting a car. | | | | | | | | | |
| Chose Body Shop Because Loc | cation | | I chose th | nis shop be | cause of its | location. | | | | | |
| Insurance Company: Gei | ico | | | | | | | | | | |
| | | | Paint | Body | Treatment | Trust | Timely | Agent Name | | Ins Co | Agent |
| Cutrone, Dominick (#6143) - Chose E | Body Shop Beca | iuse | Yes | Yes | 10 | Yes | Yes | < <no agen<="" td=""><td>cy>></td><td>N/A</td><td>Blank</td></no> | cy>> | N/A | Blank |
| Chose Body Shop Because Fan | | A friend recommended this shop. | | | | | | | | | |
| Insurance Company: Cus | stomer Pay | | | | | | | | | | |
| | | | Paint | Body | Treatment | Trust | Timely | Agent Name | | Ins Co | Agent |
| Debonis, Linda (#6112) - Chose Body | ly Shop Because |) | Yes | Yes | 10 | Yes | Yes | < <no agen<="" td=""><td>cy>></td><td>N/A</td><td>Blank</td></no> | cy>> | N/A | Blank |
| | | | | | | | | | | | |
| Chose Body Shop Because Rep | peat Customer | | I am a rep | peat custon | ner at this s | shop. | | | | | |
| Chose Body Shop Because Rep Chose Body Shop Because Fan | | | | peat custon ecommend | | • | | | | | |
| Chose Body Shop Because Fam | | | A friend r Thank yo | ecommend | ed this sho vice is won | р. | are all profes | sionals. Hop | efully I wi | II not nee | d your service any time soon, but I would |
| Chose Body Shop Because Fam | mily Friend dy Shop | | A friend r Thank yo where els | ecommend u, your ser | ed this sho vice is won inda | р. | are all profes | sionals. Hop | efully I wi | ll not nee | d your service any time soon, but I would |
| Chose Body Shop Because Fam Bod Compliment Pair | mily Friend dy Shop | | A friend r Thank yo where els The paint | ecommend u, your sense if I did. Li | ed this sho vice is won inda as perfect. | р. | · | sionals. Hop | efully I wi | ll not nee | d your service any time soon, but I would |
| Chose Body Shop Because Fam Compliment Bod Compliment Pair Rec Body Shop Bod | mily Friend dy Shop int | | A friend r Thank yo where els The paint | ecommend u, your sense if I did. Li | ed this sho vice is won inda as perfect. | p. derful. You a | · | sionals. Hop | efully I wi | ll not nee | d your service any time soon, but I would |
| Chose Body Shop Because Fam Compliment Bod Compliment Pair Rec Body Shop Bod | mily Friend dy Shop int dy Shop | | A friend r Thank yo where els The paint | ecommend u, your sense if I did. Li | ed this sho vice is won inda as perfect. | p. derful. You a | · | Sionals. Hope | efully I wi | Il not need | d your service any time soon, but I would |
| Chose Body Shop Because Compliment Compliment Rec Body Shop Insurance Company: Compliment Rec Body Shop Company: Custom Custom Compliment Rec Body Shop Custom Custom Custom Company: Custom Custom | mily Friend dy Shop int dy Shop stomer Pay | Survey | A friend r Thank yo where els The paint I would d | ecommend u, your sense if I did. Li refinish wa efinitely rec | ed this sho vice is won inda is perfect. ommend th | p. derful. You a | thers. | | | | |
| Compliment Pair Rec Body Shop Because Body Compliment Compliment Pair Rec Body Shop Body Insurance Company: Cus | mily Friend dy Shop int dy Shop stomer Pay / Shop Because | Survey | A friend r Thank yo where els The paint I would d | ecommend u, your sense if I did. Li refinish wa efinitely rec | ed this sho vice is won nda as perfect. ommend th | p. derful. You a his shop to o Trust Yes | thers. | Agent Name | | Ins Co | Agent |
| Chose Body Shop Because Fam Compliment Bod Compliment Pair Rec Body Shop Bod Insurance Company: Cus Gibson, Steve (#6114) - Chose Body Chose Body Shop Because Rep | mily Friend dy Shop int dy Shop stomer Pay / Shop Because | Survey | A friend r Thank yo where els The paint I would d Paint Yes I am a re All repairs | ecommend u, your sense if I did. Li refinish wa efinitely rec Body Yes peat custon | ed this sho vice is won inda as perfect. ommend the Treatment 10 ner at this s k, whether | p. derful. You a his shop to o Trust Yes shop. insurance c | thers. Timely Yes | Agent Name < <no agen<="" td=""><td>cy>></td><td>Ins Co Blank</td><td>Agent</td></no> | cy>> | Ins Co Blank | Agent |
| Chose Body Shop Because Fam Compliment Bod Compliment Pair Rec Body Shop Bod Insurance Company: Cus Gibson, Steve (#6114) - Chose Body Chose Body Shop Because Rep Compliment Bod | mily Friend dy Shop int dy Shop stomer Pay / Shop Because peat Customer | Survey | A friend r Thank yo where els The paint I would d Paint Yes I am a re All repairs | ecommend u, your sense if I did. List refinish was efinitely recommend Body Yes peat custon s, body wor | ed this sho vice is won inda as perfect. ommend the Treatment 10 ner at this s k, whether | p. derful. You a his shop to o Trust Yes shop. insurance c | thers. Timely Yes | Agent Name < <no agen<="" td=""><td>cy>></td><td>Ins Co Blank</td><td>Agent Blank</td></no> | cy>> | Ins Co Blank | Agent Blank |
| Chose Body Shop Because Compliment Bod Compliment Rec Body Shop Insurance Company: Cus Chose Body Shop Because Chose Body Shop Because Compliment Bod Chose Body Shop Because Compliment Bod | mily Friend dy Shop int dy Shop stomer Pay / Shop Because peat Customer dy Shop | Survey | A friend r Thank yo where els The paint I would d Paint Yes I am a re All repairs | ecommend u, your sense if I did. List refinish was efinitely recommend Body Yes peat custon s, body wor | ed this sho vice is won inda as perfect. ommend the Treatment 10 ner at this s k, whether | p. derful. You a his shop to o Trust Yes shop. insurance c | thers. Timely Yes | Agent Name < <no agen<="" td=""><td>cy>></td><td>Ins Co Blank</td><td>Agent Blank</td></no> | cy>> | Ins Co Blank | Agent Blank |
| Chose Body Shop Because Fam Compliment Bod Compliment Pair Rec Body Shop Bod Insurance Company: Cus Gibson, Steve (#6114) - Chose Body Chose Body Shop Because Rep Compliment Bod Insurance Company: Cus | mily Friend dy Shop int dy Shop stomer Pay / Shop Because peat Customer dy Shop stomer Pay | | A friend r Thank yo where else The paint I would de Paint Yes I am a rep All repairs be more | ecommend u, your sense if I did. List refinish was efinitely recommend Body Yes peat custon s, body wor personable | ed this sho vice is won nda as perfect. ommend th Treatment 10 ner at this s k, whether or friendly. | nis shop to o Trust Yes shop. insurance c | thers. Timely Yes laims or out | Agent Name < <no agen="" have<="" of="" pocket="" td=""><td>cy>> ve done b</td><td>Ins Co Blank y DeVille</td><td>Agent Blank . They get the job done right and they cou</td></no> | cy>> ve done b | Ins Co Blank y DeVille | Agent Blank . They get the job done right and they cou |
| Chose Body Shop Because Fam Compliment Bod Compliment Pair Rec Body Shop Bod Insurance Company: Cus Gibson, Steve (#6114) - Chose Body Chose Body Shop Because Rep Compliment Bod Insurance Company: Cus | mily Friend dy Shop int dy Shop stomer Pay / Shop Because peat Customer dy Shop stomer Pay ody Shop | | A friend r Thank yo where els The paint I would d Paint Yes I am a re All repairs be more | ecommend u, your sense if I did. Li refinish wa efinitely rec Body Yes peat custon s, body wor personable | ed this sho vice is won inda as perfect. ommend th Treatment 10 ner at this s k, whether or friendly. Treatment 10 | p. derful. You a his shop to o Trust Yes shop. insurance c Trust Yes | thers. Timely Yes laims or out | Agent Name <no agen="" have<="" of="" pocket="" td=""><td>cy>> ve done b</td><td>Ins Co Blank y DeVille</td><td>Agent Blank . They get the job done right and they cou</td></no> | cy>> ve done b | Ins Co Blank y DeVille | Agent Blank . They get the job done right and they cou |
| Chose Body Shop Because Fam Compliment Bod Compliment Pair Rec Body Shop Bod Insurance Company: Cus Gibson, Steve (#6114) - Chose Body Chose Body Shop Because Rep Compliment Bod Insurance Company: Cus O'Donnell, Judith (#6153) - Chose Body | mily Friend dy Shop int dy Shop stomer Pay / Shop Because peat Customer dy Shop stomer Pay ody Shop Because | | A friend r Thank yo where els The paint I would d Paint Yes I am a re All repairs be more Paint Yes A friend r | ecommend u, your sen se if I did. Li refinish wa efinitely rec Body Yes peat custon s, body wor personable Body Yes | ed this sho vice is won inda is perfect. ommend th Treatment 10 ner at this s k, whether or friendly. Treatment 10 ed this sho | p. derful. You a nis shop to o Trust Yes shop. insurance c Trust Yes | thers. Timely Yes laims or out | Agent Name <no agen="" have<="" of="" pocket="" td=""><td>cy>> ve done b</td><td>Ins Co Blank y DeVille</td><td>Agent Blank . They get the job done right and they cou</td></no> | cy>> ve done b | Ins Co Blank y DeVille | Agent Blank . They get the job done right and they cou |
| Chose Body Shop Because Fam Compliment Bod Compliment Pair Rec Body Shop Body Insurance Company: Cus Gibson, Steve (#6114) - Chose Body Chose Body Shop Because Rep Compliment Bod Insurance Company: Cus O'Donnell, Judith (#6153) - Chose Body Chose Body Shop Because Fam | mily Friend dy Shop int dy Shop stomer Pay / Shop Because peat Customer dy Shop stomer Pay ody Shop Because mily Friend int | | A friend r Thank yo where els The paint I would d Paint Yes I am a re All repairs be more Yes A friend r The paint | ecommend u, your sense if I did. List refinish was efinitely recommend Body Yes peat custon s, body wor personable Body Yes ecommend | ed this sho vice is won inda is perfect. ommend th Treatment 10 iner at this si k, whether or friendly. Treatment 10 ed this sho expectation | Trust Yes shop. insurance c Trust Yes shop. | thers. Timely Yes laims or out | Agent Name <no agen="" have<="" of="" pocket="" td=""><td>cy>> ve done b</td><td>Ins Co Blank y DeVille</td><td>Agent Blank . They get the job done right and they cou</td></no> | cy>> ve done b | Ins Co Blank y DeVille | Agent Blank . They get the job done right and they cou |
| Chose Body Shop Because Compliment Rec Body Shop Insurance Company: Chose Body Shop Because Compliment Complime | mily Friend dy Shop int dy Shop stomer Pay / Shop Because peat Customer dy Shop stomer Pay ody Shop Because mily Friend int | | A friend r Thank yo where els The paint I would d Paint Yes I am a re All repairs be more p Paint Yes A friend r The paint Body wor | ecommend u, your sen se if I did. Li refinish wa efinitely rec Body Yes peat custon s, body wor personable Body Yes ecommend c exceeded | ed this sho vice is won inda as perfect. ommend th Treatment 10 ner at this s k, whether or friendly. Treatment 10 ed this sho expectation d my expect | Trust Yes shop. insurance c Trust Yes shop. insurance c | thers. Timely Yes laims or out of timely Yes | Agent Name <no agen="" have<="" of="" pocket="" td=""><td>cy>> ve done b</td><td>Ins Co Blank y DeVille Ins Co Yes</td><td>Agent Blank They get the job done right and they cou Agent N/A</td></no> | cy>> ve done b | Ins Co Blank y DeVille Ins Co Yes | Agent Blank They get the job done right and they cou Agent N/A |

DeVille Auto Collision Inc. 2012-09-01 through 2012-09-30

| Seklejian, Susan/Artin (#6113) - | Chose Body Shop | Paint Yes | Body Yes | Treatment 10 | Trust Yes | Timely Yes | Agent Not Specified | Yes | Agent Yes |
|----------------------------------|-----------------|---|-------------|--------------|--------------|---------------|---------------------|-----|--------------|
| Chose Body Shop Because | Family Friend | A friend r | ecommend | ed this sho | p. | | | | |
| Compliment | Body Shop | The Fazio Family of DeVille Auto Collision were extremely professional and friendly during my car repair. The repairs were done beautifully. I would highly recommend them. Sincerely Susan Seklejian | | | | | | | |
| Insurance Company: | Geico | | | | | | | | |