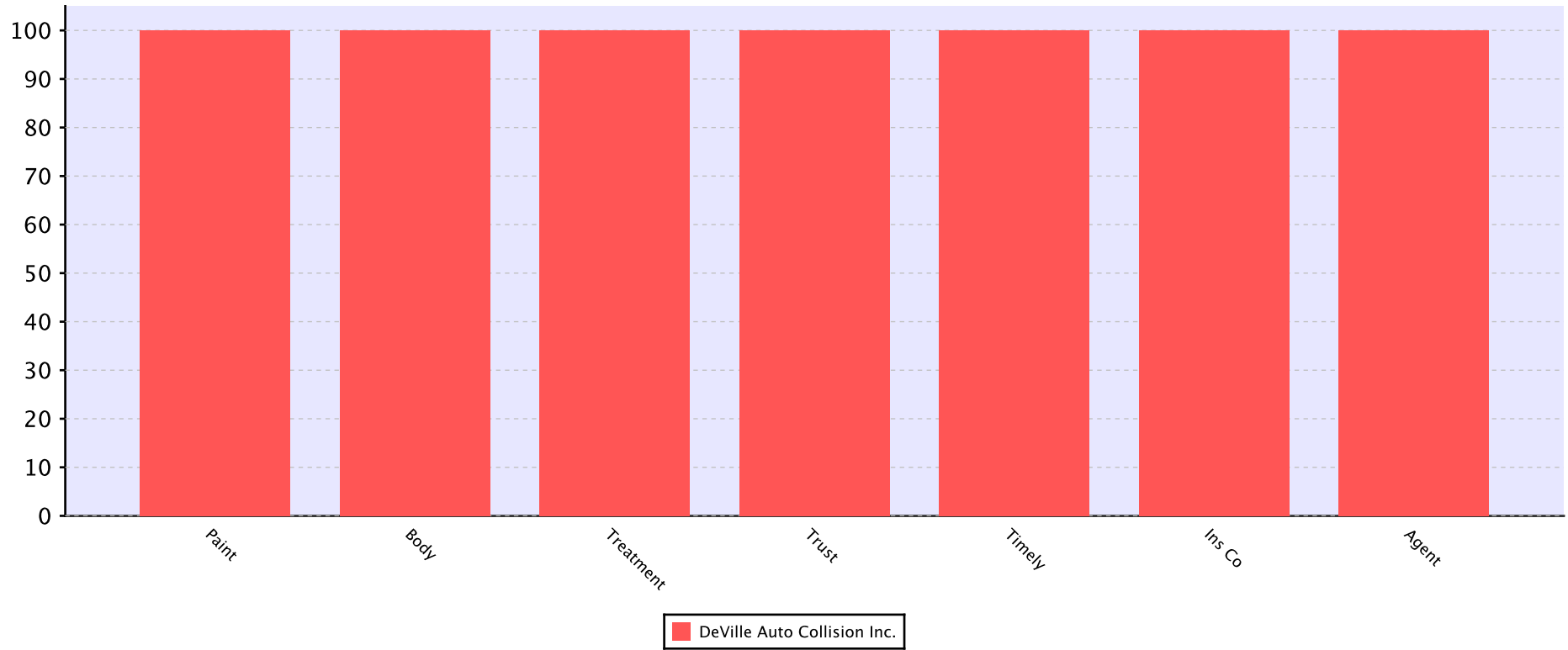


Performance Feedback Location Review



2012-09-01 through 2012-09-30

	Surveys	CSI %	*Paint	*Body	Treatment	*Trust	Timely	Ins Co	Agent
DeVille Auto Collision Inc.	6	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %



	Surveys	CSI %	*Paint	*Body	Treatment	*Trust	Timely	Ins Co	Agent
DeVille Auto Collision Inc.	6	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %

	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>	<u>Ins Co</u>	<u>Agent</u>
Carrado, Anthony (#6127) - Chose Body Shop Because	Yes	Yes	10	Yes	Yes	Agent Not Specified	Yes	Yes
Chose Body Shop Because	Repeat Customer	I am a repeat customer at this shop.						
Chose Body Shop Because	Family Friend	A friend recommended this shop.						
Chose Body Shop Because	Rental car	I chose this shop because of the convenience of renting a car.						
Chose Body Shop Because	Location	I chose this shop because of its location.						
Insurance Company:	Geico							
Cutrone, Dominick (#6143) - Chose Body Shop Because	Yes	Yes	10	Yes	Yes	<<No Agency>>	N/A	Blank
Chose Body Shop Because	Family Friend	A friend recommended this shop.						
Insurance Company:	Customer Pay							
Debonis, Linda (#6112) - Chose Body Shop Because	Yes	Yes	10	Yes	Yes	<<No Agency>>	N/A	Blank
Chose Body Shop Because	Repeat Customer	I am a repeat customer at this shop.						
Chose Body Shop Because	Family Friend	A friend recommended this shop.						
Compliment	Body Shop	Thank you, your service is wonderful. You are all professionals. Hopefully I will not need your service any time soon, but I would go no where else if I did. Linda						
Compliment	Paint	The paint refinish was perfect.						
Rec Body Shop	Body Shop	I would definitely recommend this shop to others.						
Insurance Company:	Customer Pay							
Gibson, Steve (#6114) - Chose Body Shop Because Survey	Yes	Yes	10	Yes	Yes	<<No Agency>>	Blank	Blank
Chose Body Shop Because	Repeat Customer	I am a repeat customer at this shop.						
Compliment	Body Shop	All repairs, body work, whether insurance claims or out of pocket have done by DeVille. They get the job done right and they could not be more personable or friendly.						
Insurance Company:	Customer Pay							
O'Donnell, Judith (#6153) - Chose Body Shop Because	Yes	Yes	10	Yes	Yes	Agent Not Specified	Yes	N/A
Chose Body Shop Because	Family Friend	A friend recommended this shop.						
Compliment	Paint	The paint exceeded expectations.						
Compliment	Body	Body work exceeded my expectations.						
Compliment	Body Shop	Service was outstanding, delivered to my door, cleaned inside and out. I though I got a new car.						
Insurance Company:	The Hartford							

	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>	<u>Ins Co</u>	<u>Agent</u>
Seklejian, Susan/Artin (#6113) - Chose Body Shop	Yes	Yes	10	Yes	Yes	Agent Not Specified	Yes	Yes

Chose Body Shop Because Family Friend

Compliment Body Shop

Insurance Company: Geico

A friend recommended this shop.

The Fazio Family of DeVille Auto Collision were extremely professional and friendly during my car repair. The repairs were done beautifully. I would highly recommend them. Sincerely Susan Seklejian