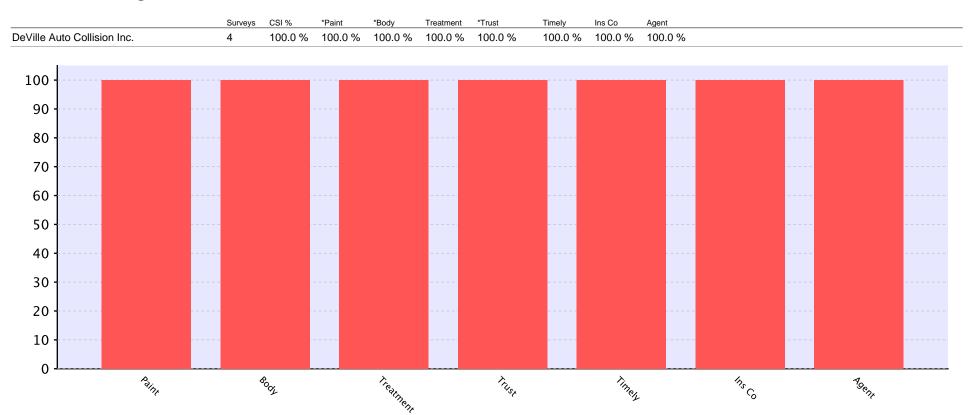
Performance Feedback Location Review



2013-02-01 through 2013-02-28



DeVille Auto Collision Inc.

DeVille Auto Collision Inc. 2013-02-01 through 2013-02-28

	Surveys	CSI %	*Paint	*Body	Treatment	*Trust	Timely	Ins Co	Agent		
DeVille Auto Collision Inc.	4	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %		
			Paint	Body	Treatment	Trust	Timely	Agent Name		Ins Co	Agent
Permilio, Donna (#6275) - Chose Body Shop Because		Yes	Yes	10	Yes	Yes			Yes	Yes	
Chose Body Shop Because Repeat Customer		I am a repeat customer at this shop.									
Compliment	liment Body Shop		Overall the work was top quality.								
Rec Ins Co	s Co Claims Office		The insurance company took longer than expected, but was probably backlogged after hurricane.								
Insurance Company:	Adirondack Ins										
			Paint	Body	Treatment	Trust	Timely	Agent Name		Ins Co	Agent
Ferramosca, Lorraine (#6297)	- Chose Body Shop E	Because	Yes	Yes	10	Yes	Yes	Agent Not	Specified	Yes	Yes
Chase Body Shan Because	a Family Friand		My broth	or in low ro	aammanda	d this shop		-			
Chose Body Shop Because Family Friend Chose Body Shop Because Repeat Customer		My brother-in-law recommended this shop. I am a repeat customer at this shop.									
Comment			DeVille keeps me up to date on repairs and when car will be ready, much appreciated.								
Compliment	Paint					i repairs and	i wileli cai w	ili be ready,	писп арр	reciateu.	
•			The paint is an exact match. No one could look at my car and say it was in an accident.								
Compliment	•				•	•					
	Cust Cami Dan		11/0 11/050	trooted in	a friandly r	rofossional	ما العامل المحمد	mannar Mi	huchand a	بمبدا لمم	ldalt canaidar anyona alaa
Compliment	Cust Serv Rep							•			Idn't consider anyone else.
Compliment	Body Shop		I could no	ot recomme	end any are	eas of improv	ement, since	•			ldn't consider anyone else. s everything so well.
Compliment Rec Body Shop	Body Shop Body Shop		I could no The work	ot recomme is highly p	end any are rofessional	eas of improverse and beautif	rement, since	e DeVille Co			•
Compliment Rec Body Shop Rec Ins Co	Body Shop Body Shop Claims Office		I could no The work	ot recomme is highly p	end any are rofessional	eas of improv	rement, since	e DeVille Co			•
Compliment Rec Body Shop	Body Shop Body Shop		I could no The work	ot recomme is highly p	end any are rofessional	eas of improverse and beautif	rement, since	e DeVille Co			•
Compliment Rec Body Shop Rec Ins Co Insurance Company:	Body Shop Body Shop Claims Office Geico		I could not The work We have	ot recomme is highly p used Geice	rofessional o since 197	eas of improvent and beautiff of and are ventile trust	rement, since ully done. ery satisfied	e DeVille Co	ollision alre	ady doe:	s everything so well.
Compliment Rec Body Shop Rec Ins Co Insurance Company:	Body Shop Body Shop Claims Office Geico	Survey	I could no The work We have	ot recomme is highly p used Geice	end any are rofessional o since 197	eas of improvent and beautife 70 and are version	vement, since ully done. ery satisfied	e DeVille Co	ollision alre	ady doe:	s everything so well.
Compliment Rec Body Shop Rec Ins Co	Body Shop Body Shop Claims Office Geico Body Shop Because S	Survey	I could not The work We have	ot recomme is highly p used Geice	end any are rofessional o since 197	eas of improver and beautiful and are ver and are ver are are the area of the	rement, since ully done. ery satisfied	e DeVille Co	ollision alre	ady does	s everything so well.
Compliment Rec Body Shop Rec Ins Co Insurance Company: Poon, Kathy (#6290) - Chose E	Body Shop Body Shop Claims Office Geico Body Shop Because S	Survey	I could not The work We have	et recomme is highly p used Geice Body Yes	end any are rofessional o since 197 Treatment 10	eas of improver and beautiful and are ver and are ver are are the area of the	rement, since ully done. ery satisfied Timely Yes	e DeVille Co with them. Agent Name Agent Not	ollision alre	Ins Co Yes	s everything so well.
Compliment Rec Body Shop Rec Ins Co Insurance Company: Poon, Kathy (#6290) - Chose E Chose Body Shop Because	Body Shop Body Shop Claims Office Geico Body Shop Because S	Survey	I could not The work We have	et recomme is highly p used Geice Body Yes	end any are rofessional o since 197 Treatment 10	eas of improvation and beautiful and are very and are very arrust Yes shop.	rement, since ully done. ery satisfied Timely Yes	e DeVille Co with them. Agent Name Agent Not	ollision alre	Ins Co Yes	s everything so well.
Compliment Rec Body Shop Rec Ins Co Insurance Company: Poon, Kathy (#6290) - Chose E Chose Body Shop Because Rec Ins Co	Body Shop Body Shop Claims Office Geico Body Shop Because S Repeat Customer Claims Office	Survey	I could not The work We have Paint Yes I am a re I would re	et recomme is highly p used Geice Body Yes peat custor ecommend	rofessional o since 197 Treatment 10 mer at this the insural	eas of improvements and beautiful and are verified and ar	rement, since ally done. ery satisfied Timely Yes r because the	e DeVille Co with them. Agent Name Agent Not	ollision alre	Ins Co Yes	Agent Yes
Compliment Rec Body Shop Rec Ins Co Insurance Company: Poon, Kathy (#6290) - Chose E Chose Body Shop Because Rec Ins Co	Body Shop Body Shop Claims Office Geico Body Shop Because S Repeat Customer Claims Office Travelers		I could not The work We have	et recomme is highly p used Geice Body Yes	end any are rofessional o since 197 Treatment 10	eas of improvements and beautiful and are very and are very arrangements and are very arrangements are also are also are are are also are	rement, since ully done. ery satisfied Timely Yes	e DeVille Co with them. Agent Name Agent Not	Specified	Ins Co Yes	s everything so well.
Compliment Rec Body Shop Rec Ins Co Insurance Company: Poon, Kathy (#6290) - Chose E Chose Body Shop Because Rec Ins Co Insurance Company: Roberts, Dr.Stephen (#6286) -	Body Shop Body Shop Claims Office Geico Body Shop Because S Repeat Customer Claims Office Travelers Chose Body Shop Be		Paint Yes I am a re I would re	Body Yes Body Yes Body Yes	Treatment 10 Treatment 10 Treatment 10 Treatment 10	eas of improvements and beautiful for and are verified and are verified from the following for the following from the following	rement, since cally done. ery satisfied Timely Yes / because the	e DeVille Co with them. Agent Name Agent Not ey did an ex	Specified	Ins Co Yes	Agent Yes
Compliment Rec Body Shop Rec Ins Co Insurance Company: Poon, Kathy (#6290) - Chose B Chose Body Shop Because Rec Ins Co Insurance Company: Roberts, Dr.Stephen (#6286) - Chose Body Shop Because	Body Shop Body Shop Claims Office Geico Body Shop Because S Repeat Customer Claims Office Travelers Chose Body Shop Because S Repeat Customer		Paint Yes I am a re I would re Paint Yes I am a re I would re	et recomme is highly p used Geice Body Yes peat custor ecommend Body Yes peat custor	Treatment 10 mer at this: Treatment 10 mer at this: Treatment 10	eas of improvements and beautiful and are verified and ar	rement, since cally done. ery satisfied Timely Yes because the Timely Yes	e DeVille Co with them. Agent Name Agent Not ey did an ex Agent Name Agent Name Agent Not	Specified scellent job	Ins Co Yes	Agent Yes
Compliment Rec Body Shop Rec Ins Co Insurance Company: Poon, Kathy (#6290) - Chose E Chose Body Shop Because Rec Ins Co Insurance Company: Roberts, Dr.Stephen (#6286) -	Body Shop Body Shop Claims Office Geico Body Shop Because S Repeat Customer Claims Office Travelers Chose Body Shop Be		Paint Yes I am a re I would re Paint Yes I am a re I would re	et recomme is highly p used Geice Body Yes peat custor ecommend Body Yes peat custor	Treatment 10 mer at this: Treatment 10 mer at this: Treatment 10	eas of improvements and beautiful for and are verified and are verified from the following for the following from the following	rement, since cally done. ery satisfied Timely Yes because the Timely Yes	e DeVille Co with them. Agent Name Agent Not ey did an ex Agent Name Agent Name Agent Not	Specified scellent job	Ins Co Yes	Agent Yes