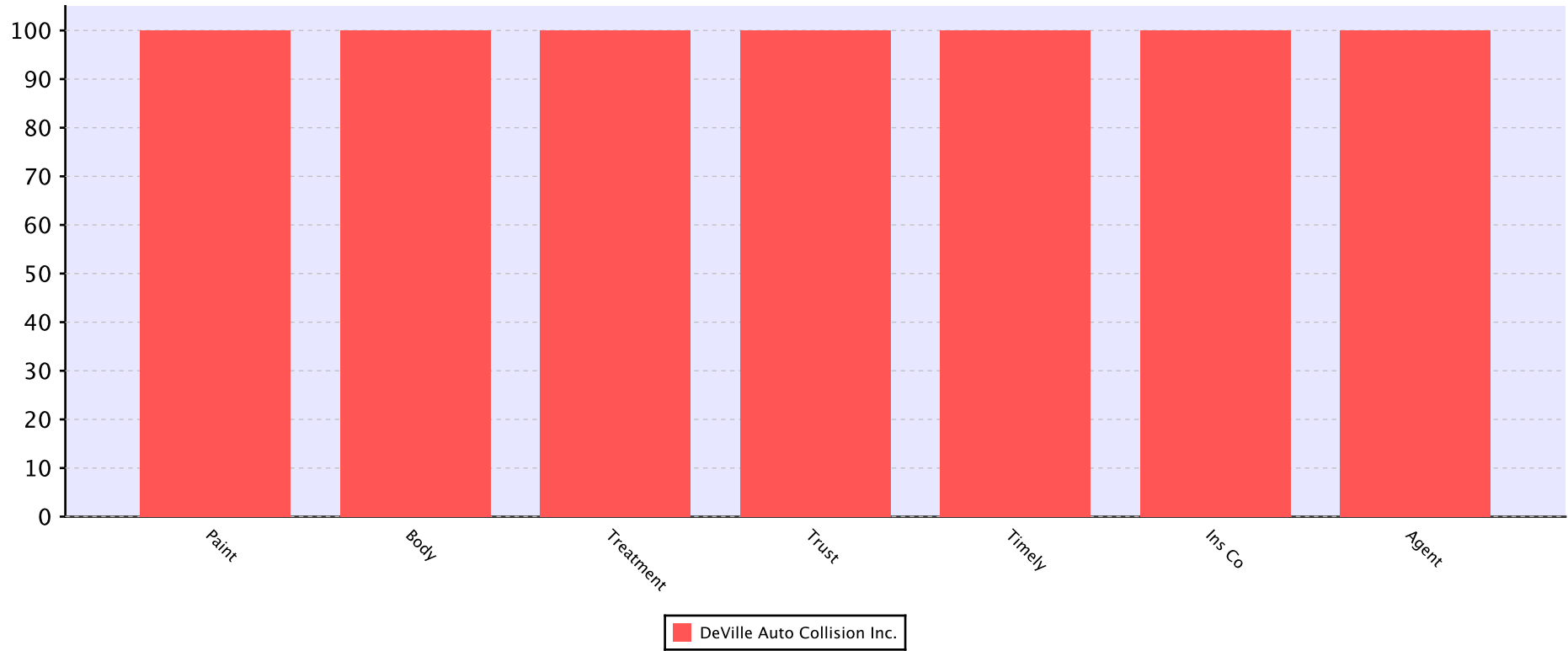


# Performance Feedback Location Review



2014-06-01 through 2014-06-30

	Surveys	CSI %	*Paint	*Body	Treatment	*Trust	Timely	Ins Co	Agent
DeVille Auto Collision Inc.	5	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %



	Surveys	CSI %	*Paint	*Body	Treatment	*Trust	Timely	Ins Co	Agent
DeVile Auto Collision Inc.	5	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %

	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>	<u>Ins Co</u>	<u>Agent</u>
Beiles, Arnold (#6846) - Chose Body Shop Because Survey	Yes	Yes	10	Yes	Yes	Agent Not Specified	N/A	Yes
<b>Chose Body Shop Because</b>	Repeat Customer		I am a repeat customer at this shop.					
<b>Insurance Company:</b>	Customer Pay							
Carroll, Tom & Linda (#6848) - Chose Body Shop Because	Yes	Yes	10	Yes	Yes	Agent Not Specified	Yes	Yes
<b>Chose Body Shop Because</b>	Repeat Customer		I am a repeat customer at this shop.					
<b>Compliment</b>	Body Shop		Tom said they did an excellent job.					
<b>Insurance Company:</b>	Allstate Insurance							
Deross, Joe (#6758) - Chose Body Shop Because Survey	Yes	Yes	10	Yes	Yes	Agent Not Specified	Yes	Yes
<b>Chose Body Shop Because</b>	Family Friend		Friends and family recommended this shop.					
<b>Compliment</b>	Body Shop		David and Team were great. He kept me informed and my truck looks like new. Thank you.					
<b>Insurance Company:</b>	Palisades Insurance							
Gallo, Teddy (#6850) - Chose Body Shop Because Survey	Yes	Yes	10	Yes	Yes	Agent Not Specified	Yes	Yes
<b>Chose Body Shop Because</b>	Employee		He said he knows the owner.					
<b>Compliment</b>	Delivery Date		He said the time it took to complete the repairs was very good.					
<b>Compliment</b>	Paint		Teddy said everything was great.					
<b>Rec Body Shop</b>	Cust Service		Teddy said he knows the owner, and he's a good guy. The employees are also very good people.					
<b>Insurance Company:</b>	Customer Pay							
Reynolds, Tom (#6840) - Comment Survey	Yes	Yes	Blank	Yes	Blank	Agent Not Specified	Blank	Blank
<b>Comment</b>	Body Shop		(Customer chose not to answer all the questions.)					
<b>Insurance Company:</b>	AAA Insurance Company							