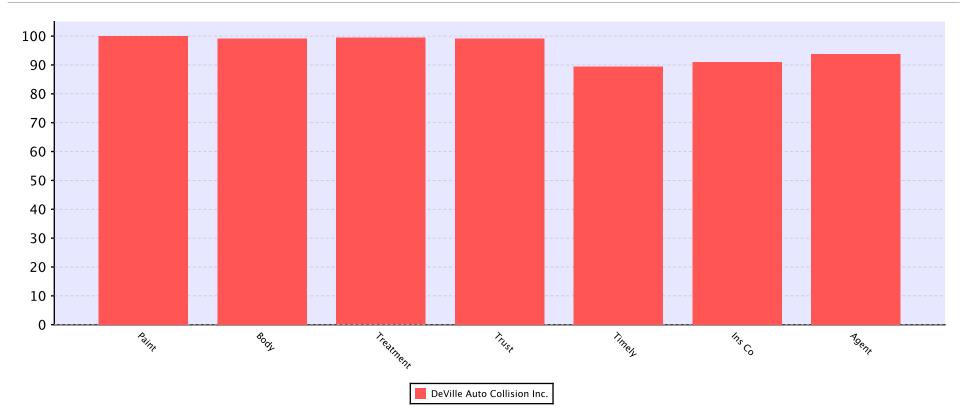
Performance Feedback Location Review



2015-01-01 through 2015-12-31

	Surveys	CSI %	*Paint	*Body	Treatment	*Trust	Timely	Ins Co	Agent
DeVille Auto Collision Inc.	133	99.5 %	100.0 %	99.2 %	99.4 %	99.2 %	89.5 %	91.1 %	93.8 %



DeVille Auto Collision Inc. 2015-01-01 through 2015-12-31

	Surveys		*Paint	*Body	Treatment	*Trust	Timely	Ins Co	Agent
DeVille Auto Collision Inc.	133	99.5 %	100.0 %	99.2 %	99.4 %	99.2 %	89.5 %	91.1 %	93.8 %
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
, David (#) - Phone Survey		Agent Not Specified	Yes	Yes	10	Yes	Yes	N/A	N/A
Chose Body Shop Because	Other	Word of M	outh						
Chose Body Shop Because	Other	He said he	heard about the	ne busines	s through n	etworking of	on Staten Is	sland.	
Comment	Body Shop	Spoke with	n David.						
Comment	Paint	David said	l everything wa	s good.					
Insurance Company:	Customer Pa	у							
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Ajello, Mike (#7040) - Mail Surve		Agent Not Specified	Yes	Yes	10	Yes	Yes	Yes	Yes
Chose Body Shop Because	Family Friend	d A friend re	commended th	is shop.					
Compliment	Body Shop	Everything	was excellent.						
Insurance Company:	Allstate Insur	ance							
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Ajello, Mike (#7205) - Phone Su	rvey	Agent Not Specified	Yes	Yes	10	Yes	Yes	N/A	Yes
Chose Body Shop Because	Employee	I know sor	neone at the sh	nop.					
Insurance Company:	Customer Pa	у							
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Alatwli, Mokbel (#) - Phone Surv	rey	Agent Not Specified	Yes	Yes	Blank	Yes	Blank	Blank	Blank
Comment	Body	(Customer	chose not to a	nswer all t	he question	ıs.)			
Insurance Company:	•	NSURANCE COMPANY			•	,			
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Angelo, Thomas (#7224) - Phon	e Survey	Agent Not Specified	Yes	Yes	10	Yes	Yes	Yes	N/A
Chose Body Shop Because	-	Word of M	outh						
Insurance Company:	New Jersey N								
• •	,	Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Apollo Global Managment, (#71	47) -	Agent Not Specified	Yes	Yes	9	Yes	Yes	Yes	Yes
Chose Body Shop Because	,		eat customer a		•	. 00	100	. 00	
Insurance Company:	Customer Pa	•	cai cusioniei a	t tillo ontop	•				
mourance company.	Gustoffier Fa	у							

		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Appello, Deborah (#7251) - Pho	ne Survey	Agent Not S	pecified	Yes	Yes	10	Yes	Yes	Yes	Yes	
Chose Body Shop Because	Repeat Cust	tomer	I am a repe	eat customer	at this sho	p.					
Rec Body Shop	Body Shop		Deborah sa	aid the facilit	y has good	and honest	people. T	he quality o	f their work	and their integrity can not be surpassed by	anyone.
Insurance Company:	ESIS										
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Arriaga, Vasny/Carlos (#7069) -	Phone	Agent Not S	pecified	Yes	Yes	10	Yes	Yes	Yes	Yes	
Chose Body Shop Because	Location		I chose this	s shop becau	ise of its lo	cation.					
Compliment	Body Shop		Vasny said	I that she wa	s very happ	by and that e	verything	went very	well.		
Insurance Company:	Geico										
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Asaro, Nick (#6999) - Mail Surve		Agent Not S	pecified	Yes	Yes	10	Yes	Yes	N/A	N/A	
Chose Body Shop Because	Other		I learned a	bout this sho	p from a bu	usiness grou	p.				
Insurance Company:	Customer Pa	ay									
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Awn, George (#) - Phone Survey	y	Agent Not S	pecified	Yes	Yes	10	Yes	Yes	Yes	Yes	
Chose Body Shop Because	Repeat Cust	tomer	I am a repe	eat customer	at this sho	p.					
Insurance Company:	GEICO INSU	JRANCE CO									
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Ayala, Xiomara (#7076) - Phone	Survey	Agent Not S	pecified	Yes	Yes	10	Yes	Yes	Yes	Yes	
Chose Body Shop Because	Other		She said s	he heard abo	out this bus	iness from th	ne reputat	ion it has.			
Compliment	Body Shop			aid this busin the vehicle.	ess was ve	ery professio	nal. The tu	urn around	time was g	eat and they were very detailed in what ex	actly needed
Insurance Company:	Geico										
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Ayala, Xiomara (#) - Phone Surv	vey	Agent Not S	pecified	Yes	Yes	10	Yes	Yes	Yes	Yes	
Chose Body Shop Because	Repeat Cust	tomer	I am a repe	eat customer	at this sho	p.					
Compliment	Body Shop		Xiomara sa	aid this busin	ess was ve	ery professio	nal. The w	ork done o	n her vehic	e was impeccable and she is very happy v	vith it.
Insurance Company:	GEICO INSU	IRANCE CO									

		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Ayala, Xiomara (#7107) - Mail Si	urvev	Agent Not Sp	ecified	Yes	Yes	10	Yes	Yes	Yes	Yes
Chose Body Shop Because	,		I am a repeat					. 50	. 55	
Compliment	Body Shop		'				us Davilla'	e work is o	ıtetandina	you would never know I was in an accident. I recomm
Compliment	Body Shop		Deville to ever		nessional a	ina counteo	us. Deville	3 WOIK IS O	atstariumg,	you would hever know I was in an accident. I reconni
Rec Body Shop	Body Shop		I recently reco	mmended	Deville to a	a colleague	and she th	anked me	for it. They	did a great job.
Insurance Company:	Geico									
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Bahari, Michael/Shenielle (#7068	8) - Phone	Agent Not Sp	ecified	Yes	Yes	10	Yes	Yes	N/A	Yes
Chose Body Shop Because	Internet Ad		I found this sh	op on the	internet.					
Insurance Company:	Customer Pa	ıy								
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Barbella, Gerard & Alicia (#7236	6) - Mail	Agent Not Sp	ecified	Yes	Yes	10	Yes	Yes	Yes	Yes
Chose Body Shop Because	Dealership		The dealership	o where I b	ought the	car recomm	ended this	shop.		
Insurance Company:	•	nsurance Comp			.					
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Barquero, Rick (#) - Phone Surv	ev	Agent Not Sp	ecified	Yes	Yes	10	Yes	Yes	N/A	Blank
Chose Body Shop Because	•		Word of Mouth		. 00		. 00	. 00	, .	
Comment	Body Shop		He said he he		this husing	se through t	he other n	arty involve	d in the ac	cident
Maybe Rec Body Shop	Ins Agent		Rick said he is			_		-	a iii tiic aci	odent.
Insurance Company:	Customer Pa		THICK GAIG TIC IS	Thot date i	ii iic woala	recomment	a mo agom	•		
	2 301011101110	Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agont
Belisario, Anthony (#7116) - Pho	ono Survov	Agent Not Sp	ocified	Yes	Yes	8	Yes	Yes	Yes	Agent Yes
	-					-	162	165	165	165
Chose Body Shop Because	'		He said he ha		•	•				
Comment	Cust Service		Anthony chose	e not to ela	aborate on	now ne was	s treated by	this busin	ess.	
Insurance Company:	Geico									
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Benanti, Tony (#7061) - Mail Sur	rvey	Agent Not Sp	ecified	Yes	Yes	10	Yes	Yes	Yes	Yes
Chose Body Shop Because	Repeat Cust	omer	I am a repeat	customer a	at this shop					
Insurance Company:	Liberty Mutua	al								

		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Bonomo, Guiseppe (#7125) - Ph	ione	Agent Not S	pecified	Yes	Yes	10	Yes	Yes	Yes	Yes
Chose Body Shop Because	Other		Word of Mo	outh						
Insurance Company:	Geico Glass									
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Brunett, Richard (#7079) - Phon	e Survey	Agent Not S	pecified	Yes	Yes	9	Yes	Yes	Yes	N/A
Chose Body Shop Because	Repeat Cust	omer	I am a repe	eat customer	at this sho	p.				
Insurance Company:	Ameriprise Ir		·			•				
	<u> </u>	Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Bulzone, Ellen (#7334) - Phone	Survey	Agent Not S	pecified	Yes	Yes	10	Yes	No	Yes	Blank
Chose Body Shop Because	•	•	•	eat customer	at this sho	D.				
Comment	Delivery Date			ne repair tool		•	expected.			
Compliment	Body Shop			the staff at th	-					
Insurance Company:	USAA				•	·				
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Bulzone, Ellen (#) - Mail Survey		Agent Not S	pecified	Yes	Yes	10	Yes	Yes	Yes	N/A
Chose Body Shop Because	Ins Co Reco	-		nce compan	/ recomme	nded this sh	op.			
Chose Body Shop Because				neone at this						
Chose Body Shop Because	Repeat Cust	omer	I am a repe	eat customer	at this sho	p.				
Comment	Ins Agent		I have USA	AA for 69 yea	rs. All cont	act is by pho	ne which	works very	well.	
Insurance Company:	U.S.A.A.									
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Caban, Lorenzo (#7110) - Phone	e Survey	Agent Not S	pecified	Yes	Yes	Blank	Yes	Blank	Blank	Blank
Comment	Body Shop		(Customer	chose not to	answer all	the question	ns.)			
Compliment	Body		Lorenzo sa	aid they did a	great job.					
Rec Body Shop	Body Shop		He said he	has already	recommen	ded this faci	lity to his	friends.		
Insurance Company:	Customer Pa	y								
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Caltabiano, Pat & Johnny (#706	5) - Mail	Agent Not S	pecified	Yes	Yes	Blank	Yes	Yes	Yes	No
Chose Body Shop Because	Repeat Cust	omer	I am a repe	eat customer	at this sho	p.				
Insurance Company:	Geico									

		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Capaldo, Chris (#7090) - Phone	Survey			Yes	Yes	10	Yes	Yes	Yes	Yes	
Chose Body Shop Because	Repeat Custo	omer I	l am a repea	t customer	at this shop	o.					
Insurance Company:	Progressive										
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Carducci, Irene (#7077) - Phone	Survey	Agent Not Spe	ecified	Yes	Yes	10	Yes	Yes	Yes	Yes	
Chose Body Shop Because	Repeat Custo	omer I	l am a repea	t customer	at this shor	o.					
Compliment	Body Shop	ı	Irene said Da	ave the owr	ner and the	staff provide	e excellen	t service. T	hey are als	o accommoda	ting.
Insurance Company:	State Farm Ir	nsurance Comp	any								
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Carducci, Irene (#7298) - Phone	Survey	Agent Not Spe	ecified	Yes	Yes	10	Yes	Yes	N/A	Yes	
Chose Body Shop Because	Employee	I	I know some	one at the	shop.						
Compliment	Paint	I	Irene said th	is business	did a fanta	stic job with	her vehic	le.			
Compliment	Body Shop								ty. The em	oloyees in the	office are kind and take care of everything.
			rney made d	calls for ner	to get ner	a remanamu	tile y Well	i antastic.			
Insurance Company:	Customer Pa		They made o	calls for ner	to get ner	a rental and	uloy word	rantastic.			
Insurance Company:	Customer Pa		They made o	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
		у	<u>, </u>						Ins Co Yes	Agent Yes	
· ·	Survey	y Agent Name Agent Not Spe	<u>, </u>	Paint Yes	Body Yes	Treatment	Trust	Timely			
Carducci, Irene (#7355) - Phone	Survey	Agent Name Agent Not Spe	ecified	Paint Yes ommended	Body Yes this shop.	Treatment	Trust Yes	Timely Yes	Yes		
Carducci, Irene (#7355) - Phone Chose Body Shop Because	Survey Family Frienc Body Shop	Agent Name Agent Not Spe	ecified A friend reco	Paint Yes ommended	Body Yes this shop.	Treatment	Trust Yes	Timely Yes	Yes		
Carducci, Irene (#7355) - Phone Chose Body Shop Because Compliment	Survey Family Frienc Body Shop	Agent Name Agent Not Spe	ecified A friend reco	Paint Yes ommended	Body Yes this shop.	Treatment	Trust Yes	Timely Yes	Yes		
Carducci, Irene (#7355) - Phone Chose Body Shop Because Compliment Insurance Company:	Survey Family Frience Body Shop State Farm Ir	Agent Name Agent Not Special / Insurance Comp	ecified A friend reco Irene said the	Paint Yes ommended e business	Body Yes this shop. provided g	Treatment 10 00d service.	Trust Yes The staff	Timely Yes and facility	Yes was nice.	Yes	
Carducci, Irene (#7355) - Phone Chose Body Shop Because Compliment Insurance Company:	E Survey Family Frience Body Shop State Farm In	Agent Name Agent Not Special Agent Not Special Agent Not Special Agent Name Agent Name Agent Not Special Agent Not Speci	ecified A friend reco Irene said the	Paint Yes ommended to business Paint Yes	Body Yes this shop. provided g	Treatment 10 ood service.	Trust Yes The staff	Timely Yes and facility	Yes was nice.	Yes	
Carducci, Irene (#7355) - Phone Chose Body Shop Because Compliment Insurance Company: Carfora, Patrick (#7046) - Phone	E Survey Family Frience Body Shop State Farm In	Agent Name Agent Not Special Agent Not Special Agent Not Special Agent Name Agent Name Agent Not Special Agent Not Speci	ecified A friend reco Irene said the any ecified	Paint Yes ommended to business Paint Yes	Body Yes this shop. provided g	Treatment 10 ood service.	Trust Yes The staff	Timely Yes and facility	Yes was nice.	Yes	
Carducci, Irene (#7355) - Phone Chose Body Shop Because Compliment Insurance Company: Carfora, Patrick (#7046) - Phone Chose Body Shop Because	E Survey Family Frience Body Shop State Farm In E Survey Family Frience	Agent Name Agent Not Special Agent Not Special Agent Not Special Agent Name Agent Name Agent Not Special Agent Not Speci	ecified A friend reco Irene said the any ecified	Paint Yes ommended to business Paint Yes	Body Yes this shop. provided g	Treatment 10 ood service.	Trust Yes The staff	Timely Yes and facility	Yes was nice.	Yes	
Carducci, Irene (#7355) - Phone Chose Body Shop Because Compliment Insurance Company: Carfora, Patrick (#7046) - Phone Chose Body Shop Because Insurance Company:	E Survey Family Frience Body Shop State Farm In E Survey Family Frience The Hartford	Agent Name Agent Not Special A	ecified A friend reco Irene said the any ecified A friend reco	Paint Yes commended to business Paint Yes commended to the business	Body Yes this shop. provided g Body Yes this shop.	Treatment 10 ood service. Treatment 10	Trust Yes The staff Trust Yes	Timely Yes and facility Timely Yes	Yes was nice. Ins Co Yes	Yes Agent N/A	
Carducci, Irene (#7355) - Phone Chose Body Shop Because Compliment Insurance Company: Carfora, Patrick (#7046) - Phone Chose Body Shop Because Insurance Company:	E Survey Family Frience Body Shop State Farm In E Survey Family Frience The Hartford	Agent Name Agent Not Special Agent Not Special Agent Not Special Agent Not Special Agent Name Agent Name Agent Name Agent Name Agent Not Special Agent Not S	ecified A friend reco Irene said the any ecified A friend reco	Paint Yes commended the business Paint Yes commended Paint Yes commended	Body Yes this shop. provided g Body Yes this shop. Body Yes this shop.	Treatment 10 Treatment 10 Treatment 10	Trust Yes The staff Trust Yes	Timely Yes and facility Timely Yes	Yes was nice. Ins Co Yes	Yes Agent N/A	
Carducci, Irene (#7355) - Phone Chose Body Shop Because Compliment Insurance Company: Carfora, Patrick (#7046) - Phone Chose Body Shop Because Insurance Company: Carfora, Patrick (#6215) - Phone	E Survey Family Frience Body Shop State Farm In E Survey Family Frience The Hartford	Agent Name Agent Not Special A	ecified A friend reco Irene said the any ecified A friend reco ecified	Paint Yes commended e business Paint Yes commended Paint Yes commended	Body Yes this shop. provided g Body Yes this shop. Body Yes this shop.	Treatment 10 Dood service. Treatment 10 Treatment 10 Ood Treatment 10 Treatment 10	Trust Yes The staff Trust Yes Trust Yes	Timely Yes and facility Timely Yes Timely Yes	Yes was nice. Ins Co Yes Ins Co Yes	Agent N/A Agent No	he'll take his vehicle.
Carducci, Irene (#7355) - Phone Chose Body Shop Because Compliment Insurance Company: Carfora, Patrick (#7046) - Phone Chose Body Shop Because Insurance Company: Carfora, Patrick (#6215) - Phone Chose Body Shop Because	E Survey Family Frience Body Shop State Farm In E Survey Family Frience The Hartford E Survey Repeat Custo	Agent Name Agent Not Special A	ecified A friend reco Irene said the any ecified A friend reco ecified I am a repea	Paint Yes commended to business Paint Yes commended Paint Yes commended	Body Yes this shop. provided g Body Yes this shop. Body Yes this shop.	Treatment 10 ood service. Treatment 10 Treatment 10 oo. is very court	Trust Yes The staff Trust Yes Trust Yes eous. The	Timely Yes and facility Timely Yes Timely Yes	Yes was nice. Ins Co Yes Ins Co Yes	Agent N/A Agent No he only place	he'll take his vehicle.

De ville / tate Collision into.									2010 01 01 111	ougn 2010 12 01
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Cass-Buono, April (#7083) - Ma	il Survey	Agent Not Specified	Yes	Yes	10	Yes	Yes	Yes	Blank	
Chose Body Shop Because	Family Friend	d A friend	recommended	this shop.						
Compliment	Paint	It was a	perfect job on	the paint re	finish. It didr	n't look like	e anything h	appened.		
Compliment	Body	It was a	perfect job on	the body re	pair, it looks	brand ne	w.			
Compliment	Delivery Date	The repa	irs were comp	leted soon	er than I thou	ıght.				
Compliment	Body Shop	done. Co		from all wh	o had work o	lone, so I	had to use	his shop. T	nis auto shop and have always been ple ne staff is very helpful and made the whork.	
Rec Body Shop	Body Shop	•	ly would recon			•		Ü		
Rec Ins Co	Claims Office	The insu	rance compan	y worked w	vell with the a	auto shop				
Insurance Company:	21st Century									
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Cass-Buono, April (#7295) - Ma	il Survey	Agent Not Specified	Yes	Yes	10	Yes	Yes	Yes	Yes	
Chose Body Shop Because	Family Friend	d A friend	recommended	this shop.						
Chose Body Shop Because	Repeat Custo	omer I am a re	peat custome	r at this sho	p.					
Compliment	Paint	It was a	peautiful job o	n the paint	refinish.					
Compliment	Cust Serv Re	p I was tre	ated in a friend	dly, profess	ional and he	lpful manı	ner from the	owners to	the workers, great company.	
Compliment	Body Shop	It's wond	erful to bring y	our car to	a shop that y	ou can tru	ust. DeVille	Auto made	me feel safe and sure that the job would	d be done well.
Insurance Company:	21st Century									
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Castaldo, Maryann (#7266) - Ph	none	Agent Not Specified	Yes	Yes	10	Yes	No	Yes	Yes	
Chose Body Shop Because	Yellow Page	Ad I chose t	his shop from	the vellow i	pages.					
Comment	Delivery Date		said it took a	little bit long	ger than she	expected	. She chose	not to elal	orate as to why.	
Insurance Company:	Geico	•			-				·	
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Castronovo, Anthony (#7282) -	Phone	Agent Not Specified	Yes	Yes	10	Yes	Yes	Yes	Yes	
Chose Body Shop Because	Repeat Custo	-	peat custome	r at this sho	D.					
Insurance Company:	Encompass I		pour ouotoo.		Α.					
			Point	Podu	Trantme	Truct	Timely	Inc Co	Agont	
Castronovo, Vincent (#7237) - F	Phone	Agent Not Specified	Paint Yes	Body Yes	Treatment 10	Trust Yes	Timely Yes	Ins Co Yes	Agent Yes	
,					10	163	163	163	103	
Chose Body Shop Because	•		recommended	ınıs snop.						
Insurance Company:	Barter Depot									

		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Cat Limo, Mike Grieco (#7122) -	· Mail			Yes	Yes	10	Yes	Yes	Yes	Blank
Chose Body Shop Because	Repeat Custo	omer	I am a repea	t customer	at this shop	٥.				
Insurance Company:	Philadelphia	Insurance								
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Chesenoff, Deborah (#7165) - P	hone	Agent Not S	Specified	Yes	Yes	10	No	No	No	No
Chose Body Shop Because	Family Friend	t	A friend reco	mmended	this shop.					
Comment	Delivery Date)	She said the part arrived.	date to cor	mplete the	epair was c	hanged se	everal times	. One of th	e reason given was there were part delays then the wrong
Not Rec Agent	Other		She said she	is plannin	g to change	her insurar	ice agent.	She chose	not to elab	orate as to why.
Not Rec Body Shop	Delivery Date)	Deborah said	the time g	given on the	estimate w	as 7 to 10	days but th	ne repair wa	as not completed until 30 days later.
Not Rec Ins Co	Value of Tota	al		orice on the						ny did not agree to pay for it, which was disappointing to her was almost double. Also, the rates charged by the insurance
Insurance Company:	High Point In	surance	, , , ,	3						
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Christofilakes, Pete (#7297) - Ma	ail Survey	Agent Not S	Specified	Yes	Yes	10	Yes	Yes	Yes	Yes
Chose Body Shop Because	Repeat Custo	omer	I am a repea	t customer	at this shop	٥.				
Compliment	Body Shop		I have used t	his repair s	shop a num	ber of times	and the w	orkmanshi	o is always	outstanding.
Insurance Company:	Geico									
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Cilento, Frank (#7064) - Mail Su	rvey	Agent Name Agent Not S	Specified	<u>Paint</u> Yes	Body Yes	Treatment 10	Trust Yes	Timely Yes	Ins Co Yes	Agent Yes
Cilento, Frank (#7064) - Mail Su Chose Body Shop Because	•	Agent Not S	Specified I am a repea	Yes	Yes	10				
, , ,	•	Agent Not S	•	Yes	Yes	10				
Chose Body Shop Because	Repeat Custo	Agent Not S	•	Yes	Yes	10				
Chose Body Shop Because	Repeat Custo Liberty Mutua	Agent Not Somer	I am a repea	Yes t customer	Yes at this shop	10	Yes	Yes	Yes	Yes
Chose Body Shop Because Insurance Company:	Repeat Custo Liberty Mutua	Agent Not Somer Al Agent Name Agent Not S	I am a repea	Yes t customer Paint Yes	Yes at this shop Body Yes	10 D. Treatment 10	Yes	Yes	Yes	Yes
Chose Body Shop Because Insurance Company: Curry, Fran (#7041) - Mail Surve	Repeat Custo Liberty Mutua	Agent Not Somer Agent Name Agent Name Agent Not Somer	I am a repea	Yes t customer Paint Yes t customer	Yes at this shop Body Yes at this shop	10 o	Yes	Yes	Yes	Yes
Chose Body Shop Because Insurance Company: Curry, Fran (#7041) - Mail Surve Chose Body Shop Because	Repeat Custo Liberty Mutua ey Repeat Custo	Agent Not Somer Agent Name Agent Name Agent Not Somer	I am a repea	Yes t customer Paint Yes t customer	Yes at this shop Body Yes at this shop was wonder	10 o	Yes	Yes	Yes	Yes
Chose Body Shop Because Insurance Company: Curry, Fran (#7041) - Mail Surve Chose Body Shop Because Compliment	Repeat Custo Liberty Mutua ey Repeat Custo Cust Serv Re	Agent Not Somer Agent Name Agent Not Somer	I am a repea Specified I am a repea Treatment by	Yes t customer Paint Yes t customer t the staff v	Yes at this shop Body Yes at this shop was wonder ned family.	10 D. Treatment 10 D. ful.	Yes	Yes	Yes	Yes

		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Cutrona, Robert (#7277) - Phone	e Survey	Agent Not Specified	d Yes	Yes	10	Yes	Yes	Yes	Yes	
Chose Body Shop Because	Family Friend	A frier	nd recommended	I this shop.						
Insurance Company:	Geico									
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Dagostino, Iolanda (#7304) - Ph	one	Agent Not Specified	d Yes	Yes	10	Yes	Yes	No	Yes	
Chose Body Shop Because	Family Friend	A frier	nd recommended	I this shop.						
Compliment	Body	Ioland	la said they did a	n amazing j	job.					
Compliment	Body Shop	She s	aid the customer	service at t	his business	was grea	t.			
Not Rec Ins Co	Other	She s	aid the insurance	company t	ried to get h	er to take	her vehicle	to a differe	nt facility.	
Insurance Company:	Geico									
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Daly, Joseph (#7035) - Mail Sur	vey	Agent Not Specified	d Yes	Yes	10	Yes	Yes	N/A	N/A	
Chose Body Shop Because	Other	I chos	e this shop beca	use I am a	good friend o	of the com	pany.			
Insurance Company:	Customer Pay	/								
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Debonis, Linda (#7043) - Phone	Survey	Agent Not Specified	d Yes	Yes	10	Yes	Yes	Yes	Yes	
Chose Body Shop Because	Family Friend	A frier	nd recommended	I this shop.						
Compliment	Body Shop	Linda	said the busines	s is really e	xcellent and	true to the	eir word.			
Insurance Company:	Allstate Insura	ance								
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Degennaro, Bob (#7173) - Phon	e Survey	Agent Not Specified	d Yes	Yes	10	Yes	Yes	N/A	Yes	
Chose Body Shop Because	Family Friend	A frier	nd recommended	I this shop.						
Insurance Company:	Customer Pay	/								
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Delgado, Erica (#7190) - Mail Sເ	ırvey	Agent Not Specified	d Yes	Yes	10	Yes	Yes	Yes	Yes	
Chose Body Shop Because	Family Friend	A frier	nd recommended	I this shop.						
Compliment	Body Shop	Thank	you very much l						rand new, you guys are the best. Whenever my you again.	car nee
Insurance Company:	Geico	Souy	,	. ,	,		,	. ,	5 	

		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Detres, Anselmo Jr (#7207) - Ph	one	Agent Not S	pecified	Yes	Yes	10	Yes	No	Yes	Yes
Chose Body Shop Because	Repeat Custo	mer	I am a repeat	customer a	at this shop	<u>.</u>				
Comment	Delivery Date		Evelyn said s Memorial Day		hink the rep	oair on her	vehicle wo	uld take 3 v	veeks. This	s business was waiting on a part and also it was over
Comment	Body Shop		Spoke with E	velyn.						
Insurance Company:	The Hartford									
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Falcone, Deborah (#7326) - Pho	ne Survey	Agent Not S	pecified	Yes	Yes	10	Yes	Yes	No	Yes
Chose Body Shop Because	Repeat Custo	mer	I am a repeat	customer a	at this shop					
Not Rec Ins Co	Parts Policy		Deborah said cost the busin	I they tried t ness 9 days	o put a afte more for the	er market bu ne rental ve	ımper on l hicle.	ner vehicle t	that would i	not fit. Seeing that they were trying to be so cheap they
Insurance Company:	Geico									
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Falletta, Sal/Dina (#7320) - Phor	ne Survey	Agent Not S	pecified	Yes	Yes	10	Yes	No	Yes	Yes
Chose Body Shop Because	Family Friend	l	A friend reco	mmended t	nis shop.					
Comment	Delivery Date		Dina said she	e felt the rep	airs would	take about	3 weeks, I	out the repa	airs took 1 r	month.
Insurance Company:	MetLife									
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Ferguson, Jeanne (#7096) - Pho	one Survey	Agent Not S	pecified	Yes	Yes	10	Yes	Yes	N/A	Yes
Chose Body Shop Because	Family Friend	I	A friend reco	mmended t	nis shop.					
Compliment	Body Shop		Jeanne said t	the busines	s was very	accommod	ating.			
Insurance Company:	Customer Pag	y								
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Fernicola, Anthony (#7164) - Pho	one	Agent Not S	pecified	Yes	Yes	10	Yes	Yes	N/A	Yes
Chose Body Shop Because	Dealership		The dealersh	ip where I b	ought the	ar recomm	ended this	shop.		
Comment	Delivery Date		Anthony said	this busine	ss provided	him with g	reat servic	e.		
Insurance Company:	Customer Pag	y								
		Agent Name	·	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Filion, Anthony (#) - Phone Surv	еу	Agent Not S	pecified	Yes	Yes	10	Yes	Yes	Yes	Yes
Chose Body Shop Because	Other		Word of Mou	th						
Insurance Company:	NATIONWIDE	E INSURANC	E COMPANY							

										2015-01-01 tillough 2015-12-
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Filion, Anthony (#7106) - Mail Su	urvey	Agent Not Specified	Yes	Yes	10	Yes	Yes	Yes	Yes	
Chose Body Shop Because	Family Friend	d A friend red	commended	this shop.						
Insurance Company:	Nationwide									
. ,		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Ford, Keith/Sue (#7292) - Phone	Survey	Agent Not Specified	Yes	Yes	10	Yes	Yes	Yes	Yes	
,	•					163	163	163	163	
Chose Body Shop Because			s shop becau	use of its io	cation.					
Insurance Company:	Encompass In	nsurance 								
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Gallen, Craig (#7099) - Mail Sur	vey	Agent Not Specified	Yes	Yes	10	Yes	Yes	Yes	Yes	
Chose Body Shop Because	Family Friend	d A friend red	commended	this shop.						
Insurance Company:	Allstate Insura	ance								
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Gallen, Craig (#7276) - Phone S	urvey	Agent Not Specified	Yes	Yes	10	Yes	Yes	Yes	Yes	
Chose Body Shop Because	Family Friend	d A friend red	commended	this shop.						
Compliment	Body Shop		this is the be	•	he has eve	r used. It	was a painl	ess and ea	sv process.	
Insurance Company:	Geico	g							-,	
		Agent Name	Point	Podu	Trantment	Truct	Timely	Ino Co	Agent	
Callon Craig (#7275) Phono S	'Hrvov	Agent Name	Paint Voc	Body	Treatment	Trust	<u>Timely</u>	Ins Co	Agent N/A	
,	•	Agent Not Specified	Yes	Yes	Treatment	Trust Yes	Timely Yes	Ins Co Yes	Agent N/A	
Chose Body Shop Because	Family Friend	Agent Not Specified A friend rec	Yes commended	Yes this shop.	10	Yes		· · · · · · · · · · · · · · · · · · ·		
Chose Body Shop Because Compliment	Family Friend Delivery Date	Agent Not Specified A friend rec	Yes	Yes this shop.	10	Yes		· · · · · · · · · · · · · · · · · · ·		
Chose Body Shop Because	Family Friend	Agent Not Specified A friend rec	Yes commended	Yes this shop.	10	Yes		· · · · · · · · · · · · · · · · · · ·		
Chose Body Shop Because Compliment	Family Friend Delivery Date	Agent Not Specified A friend rec	Yes commended	Yes this shop.	10	Yes		· · · · · · · · · · · · · · · · · · ·		
Chose Body Shop Because Compliment Insurance Company:	Family Friend Delivery Date Geico	Agent Not Specified A friend recent craig said	Yes commended this busines	Yes this shop. s exceeded	10 his expecta	Yes tions.	Yes	Yes	N/A	
Chose Body Shop Because Compliment Insurance Company:	Family Friend Delivery Date Geico	Agent Not Specified A friend rec Craig said Agent Name Agent Not Specified	Yes commended this business	Yes this shop. s exceeded Body Yes	10 his expecta Treatment 10	Yes tions.	Yes	Yes	N/A	
Chose Body Shop Because Compliment Insurance Company: Giantasio, Vincent (#7258) - Pho	Family Friend Delivery Date Geico	Agent Not Specified A friend recent Craig said Agent Name Agent Not Specified Domer I am a reper	Yes commended this busines: Paint Yes	Yes this shop. s exceeded Body Yes at this sho	10 his expecta Treatment 10 p.	Yes tions.	Yes Timely Yes	Yes	N/A	
Chose Body Shop Because Compliment Insurance Company: Giantasio, Vincent (#7258) - Pho Chose Body Shop Because	Family Friend Delivery Date Geico one Survey Repeat Custo	Agent Not Specified A friend rec Craig said Agent Name Agent Not Specified omer I am a repe	Yes commended this business Paint Yes eat customer	Yes this shop. s exceeded Body Yes at this sho loyee at this	his expecta Treatment 10 p. s business, v	Yes tions. Trust Yes vas great.	Yes Timely Yes	Yes Ins Co Yes	N/A Agent N/A	30 years. He will be back, because they do
Chose Body Shop Because Compliment Insurance Company: Giantasio, Vincent (#7258) - Pho Chose Body Shop Because Compliment	Family Friend Delivery Date Geico one Survey Repeat Custo Cust Serv Re	Agent Not Specified A friend recent Craig said Agent Name Agent Not Specified Omer I am a repert of the properties of the said Date of the	Yes commended this business Paint Yes eat customer	Yes this shop. s exceeded Body Yes at this sho loyee at this	his expecta Treatment 10 p. s business, v	Yes tions. Trust Yes vas great.	Yes Timely Yes	Yes Ins Co Yes	N/A Agent N/A	30 years. He will be back, because they do
Chose Body Shop Because Compliment Insurance Company: Giantasio, Vincent (#7258) - Pho Chose Body Shop Because Compliment Rec Body Shop	Family Friend Delivery Date Geico One Survey Repeat Custo Cust Serv Re Body Shop	Agent Not Specified A friend recent Craig said Agent Name Agent Not Specified Omer I am a repert of the said Date of the s	Yes commended this business Paint Yes eat customer	Yes this shop. s exceeded Body Yes at this sho loyee at this	his expecta Treatment 10 p. s business, v	Yes tions. Trust Yes vas great.	Yes Timely Yes	Yes Ins Co Yes	N/A Agent N/A	30 years. He will be back, because they do
Chose Body Shop Because Compliment Insurance Company: Giantasio, Vincent (#7258) - Pho Chose Body Shop Because Compliment Rec Body Shop Insurance Company:	Family Friend Delivery Date Geico One Survey Repeat Custo Cust Serv Re Body Shop Liberty Mutua	Agent Not Specified A friend received Craig said Agent Name Agent Not Specified Omer I am a reperture power He said Day Vincent said great job.	Yes commended this busines: Paint Yes eat customer vid, an emp d he recomr	Yes this shop. s exceeded Body Yes at this sho loyee at this nends this l	10 his expecta Treatment 10 p. s business, vo	Yes tions. Trust Yes vas great. the time a	Timely Yes and has bee	Yes Ins Co Yes Yes en using this	Agent N/A s business for 3	30 years. He will be back, because they do
Chose Body Shop Because Compliment Insurance Company: Giantasio, Vincent (#7258) - Pho Chose Body Shop Because Compliment Rec Body Shop Insurance Company: Graneros, Mercedes (#7053) - Pho	Family Friend Delivery Date Geico One Survey Repeat Custo Cust Serv Re Body Shop Liberty Mutua	Agent Not Specified A friend received Craig said Agent Not Specified Agent Not Specified Dimer I am a repeive He said Day Vincent said great job. Agent Not Specified Agent Not Specified	Yes commended this business Paint Yes eat customer avid, an emp d he recommended Paint Yes	Yes this shop. s exceeded Body Yes at this sho loyee at this mends this l	his expecta Treatment 10 p. s business, vo	Yes tions. Trust Yes vas great. the time a	Timely Yes and has bee	Yes Ins Co Yes Yes Ins Co	Agent N/A S business for 3	30 years. He will be back, because they do
Compliment Insurance Company: Giantasio, Vincent (#7258) - Pho Chose Body Shop Because Compliment Rec Body Shop	Family Friend Delivery Date Geico One Survey Repeat Custo Cust Serv Re Body Shop Liberty Mutua	Agent Not Specified A friend received Craig said Agent Not Specified Agent Not Specified Domer I am a reperpendent of the said Day Vincent said great job. Agent Not Specified Agent Not Specified A friend received	Yes commended this busines: Paint Yes eat customer vid, an emp d he recommended	Yes this shop. s exceeded Body Yes at this sho loyee at this mends this loyee Body Yes this shop.	10 his expecta Treatment 10 p. s business, volusiness all Treatment 10	Yes tions. Trust Yes vas great. the time a	Timely Yes and has bee	Yes Ins Co Yes Yes Ins Co	Agent N/A S business for 3	30 years. He will be back, because they do

TO THIS TIES COMOIGN HIS										2010 01 01 411049112010 12
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Grecco, Lisa (#7206) - Phone Si	urvey	Agent Not Specified	Yes	Yes	10	Yes	Yes	Yes	Yes	
Chose Body Shop Because	Family Friend	Teresa sa	id a rider on t	the Staten I	Island Advar	ice told Li	sa about the	e business.		
Insurance Company:	Travelers									
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Guberman, Sergey (#6976) - Ph	one Survey	Agent Not Specified	Yes	Yes	10	Yes	Yes	Yes	Yes	
Chose Body Shop Because	Family Friend	A friend re	ecommended	this shop.						
Insurance Company:	Customer Pay									
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Guzzi, Don & Joanne (#7301) - I	Phone	Agent Not Specified	Yes	Yes	9	Yes	Yes	Yes	Yes	
Chose Body Shop Because	Repeat Custor	mer I am a rep	eat customer	r at this sho	p.					
Rec Body Shop	Body Shop	Don said t	the business	is very goo	d and the co	nsistently	do exceller	nt work.		
Insurance Company:	Geico									
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Howe, Jaclyne (#7137) - Mail Su	urvey	Agent Not Specified	Yes	Yes	10	Yes	Yes	Yes	N/A	
Chose Body Shop Because	Print Media Ad	d I saw an a	nd for this sho	pp.						
Insurance Company:	Geico									
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
luzzi, Pat (#7066) - Phone Surv	vey	Agent Not Specified	Yes	Yes	10	Yes	Yes	Yes	N/A	
Chose Body Shop Because	Repeat Custor	mer I am a rep	eat customer	r at this sho	p.					
Rec Body Shop	Cust Service	·			•	nd. The w	ent above a	and beyond	his expectatio	ons.
Insurance Company:	Geico									
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
cc of Staten Island, Mark (#728	31) - Phone	Agent Not Specified	Yes	Yes	10	Yes	Yes	Blank	Yes	
Chose Body Shop Because	Employee	I know sor	meone at the	shop.						
Comment	Ins Co	Mark said	he does not	know if he	would recon	nmend the	e insurance	company a	nd the check v	was supposed to be sent directly from them
Insurance Company:	Philadelphia Ir	neurance								
modranioe company.	· · · · · · · · · · · · · · · · · · ·		Deint	Darle.	T	Tourst	Timeshi	lan Ca	A4	
uliano, Don (#7363) - Mail Surv		Agent Not Specified	Paint Yes	Body Yes	Treatment 10	Trust Yes	Timely Yes	Ins Co Yes	Agent Blank	
Chose Body Shop Because	•		owner socially		10	103	103	103	Diank	
Compliment	Body		used OEM pa	•						
Compliment	Cust Serv Rep		nel were frier		sional and h	elpful.				
Compliment	Body Shop		as well done.							
Rec Body Shop	Body Shop	•	commend this		thers, they d	o quality v	work.			
Rec Ins Co	Claims Office		ance compan	•		. ,		inal estimat	e.	
				•			3			

De ville Auto Collision inc.											2013-01-01 tillough 2013-12-
Insurance Company:	Liberty Mutua	al									
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Karagiorgios, George (#7375) -	Phone	Agent Not S	pecified	Yes	Yes	10	Yes	Yes	N/A	Yes	
Chose Body Shop Because	Family Friend	i	A friend red	commended	this shop.						
Not Rec Ins Co	Adjuster		No insuran	ce							
Insurance Company:	Customer Pa	у									
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Keppler, Steve (#) - Phone Surv	еу	Agent Not S	pecified	Yes	Yes	10	Yes	Yes	Yes	Yes	
Chose Body Shop Because Insurance Company:	Repeat Custo Customer Pa		I am a repe	at customer	at this sho	p.					
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Keppler, Steve (#7120) - Mail Su	ırvey	Agent Not S	pecified	Yes	Yes	10	Yes	Yes	Yes	Yes	
Chose Body Shop Because	Family Friend	i	A friend red	commended	this shop.						
Compliment	Paint		The paint re	efinish matc	hed perfect	ly.					
Compliment	Body		The body re	epairs absol	utely met m	y expectation	ns.				
Compliment	Cust Serv Re	p	The staff w	as extremely	y friendly.						
Compliment	Delivery Date	;	The repairs	were actua	lly complete	ed sooner th	an expect	ed.			
Rec Body Shop	Body Shop		I would rec	ommend this	s shop to ot	hers, they w	ere wond	erful.			
Insurance Company:	Customer Pa	у									
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
King, Matthew (#7039) - Phone	Survey	Agent Not S	pecified	Yes	Yes	10	Yes	Yes	No	Yes	
Chose Body Shop Because	Dealership		The dealers	ship where I	bought the	car recomm	ended thi	s shop.			
Compliment	Cust Serv Re	p	Matthew sa	id Dave, his	mom, dad	, and the wo	man at the	e front desk	were grea	t.	
Not Rec Ins Co	Other		He chose n	ot to elabora	ate as to wh	ny he would	not recom	mend the ir	nsurance c	ompany.	
Insurance Company:	State Farm Ir	surance Com	npany								
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Kitoff, Lauter (#7307) - Mail Surv	/ey	Agent Not S	pecified	Yes	Yes	10	Yes	Yes	Yes	No	
Chose Body Shop Because	Repeat Custo	omer	I am a repe	at customer	at this sho	p.					
Compliment	Body Shop		This was th	e finest qua	lity of work	on any vehic	cle. The p	rofessionali	sm by then	n and their wo	rkers is very superior.
						-			-		

		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
ambert, Albert/ Lenore (#7169)	- Phone	Agent Not S	pecified	Yes	Yes	10	Yes	Yes	Yes	No
Chose Body Shop Because	Repeat Cust	tomer	I am a repe	eat customer	at this sho	p.				
Compliment	Body Shop		Lenore said	d this busine:	ss is extren	nely helpful a	and does	a great job.		
Not Rec Agent	Inconvenien	ce	She said he	er agent is ha	ard to reacl	h.				
Insurance Company:	Farmers									
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Lauter, Michelle (#7092) - Phone	Survey	Agent Not S	pecified	Yes	Yes	10	Yes	No	Yes	N/A
Chose Body Shop Because	Family Frien	ıd	A friend red	commended	this shop.					
Comment	Delivery Date	e	Michelle sa	id the repairs	s were com	pleted wher	promise	d but took lo	onger than	she had hoped.
Insurance Company:	USAA									
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
ayden, Michael (#7211) - Phone	e Survey	Agent Not S	pecified	Yes	Yes	10	Yes	Yes	Yes	Yes
Chose Body Shop Because	Employee		I know som	eone at the	shop.					
Insurance Company:	Travelers									
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Liberto, Laura (#7175) - Phone S	Survey	Agent Not S	pecified	Yes	Yes	10	Yes	Yes	Yes	N/A
Chose Body Shop Because	Family Frien	ıd	A friend red	commended	this shop.					
Chose Body Shop Because	Other		Laura said	she knows tl	he owner a	t this busine	SS.			
Insurance Company:	Geico									
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
ink, Craig (#7074) - Phone Sur	vey	Agent Not S	pecified	Yes	Yes	10	Yes	Yes	Yes	Yes
Chose Body Shop Because	Family Frien	ıd	A friend red	commended	this shop.					
Insurance Company:	Allstate Insu				·					
· ·		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Link, Craig (#7241) - Phone Surv	vey	Agent Not S	pecified	Yes	Yes	10	Yes	Yes	Yes	Yes
Chose Body Shop Because	•	Ü	•	eat customer	at this sho	-				
Insurance Company:	Barter Depor		. a a 10p0	545.617161	a. a.io ono	۲.				
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
_ink, Richard/Carol (#7243) - Ma	ail Survev	Agent Not S	pecified	Yes	Yes	10	Yes	Yes	Yes	Yes
Chose Body Shop Because	-	ŭ	•	commended		.0	. 00	100		. 00
Compliment	Cust Serv Re			eated like far	•					
Compliment	Body Shop	~P			•	Mv car was r	eturned ir	n perfect co	ndition. Wir	ndows, seats, dash
pinnion	200, 01100		you.			, 54. ₩451	aoa 11	. 2011001 00		,,,
Rec Body Shop	Body Shop		I would rec	ommend this	s shop to ot	hers, yes, ye	es, yes.			
Insurance Company:	Allstate Insu									

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		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Malave, Jewel (#) - Phone Surve		Agent Not Specified	Yes	Yes	10	Yes	Yes	N/A	Yes	
Chose Body Shop Because	Other	Word o	of Mouth							
Insurance Company:	GEICO INSU	RANCE CO								
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Malave, Jewel (#7238) - Phone	Survey	Agent Not Specified	Yes	Yes	10	Yes	Yes	Yes	Yes	
Chose Body Shop Because	Repeat Custo	mer I am a	repeat custome	r at this sho	p.					
Compliment	Body Shop	Jewel	said the employ	ees were ve	ery friendly a	nd helpful.	•			
Insurance Company:	Geico									
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Malave, Jewel (#7252) - Phone	Survey	Agent Not Specified	Yes	Yes	10	Yes	Yes	Yes	Yes	
Chose Body Shop Because	Other	Word o	of Mouth							
Comment	Cust Service	Jewel	said the employ	ees at this b	ousiness are	very profe	ssional and	d courteous		
Insurance Company:	Customer Pag	у								
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Malave, Jewel (#7376) - Phone	Survey	Agent Not Specified	Yes	Yes	10	Yes	Yes	Yes	N/A	
Chose Body Shop Because	Family Friend	A frien	d recommended	this shop.						
Comment	Ins Agent	No age	ent.							
Compliment	Body Shop	Jewel	said the employ	ees at this b	ousiness wer	e courteou	us, and true	to their wo	rd.	
Insurance Company:	Geico									
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Maldonado, Marilyn (#7308) - M	ail Survey	Agent Not Specified	Yes	Yes	10	Yes	Yes	No	No	
Chose Body Shop Because	Location	I chose	e this shop beca	use of its lo	cation.					
Compliment	Body Shop	I went been g	looking for a pla poing to DeVille	ice to take t since 2003	he car years and always t	ago and o een satisf	frove by, sp fied. It is alv	ooke to then vays a job v	and decided to vell done. I would	try this shop. Best thing I ever did. I had his down anywhere else.
Not Rec Agent	Cust Service		surance agent hong, I will follow		case terrible.	I was in the	he right and	I she chose	to have Geico P	ay for all car repairs, other person wa
Rec Body Shop	Body Shop	I have	recommended t	his shop to	others.					
Insurance Company:	Geico									
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Manhattan Electrical Supply, (#	7115) -	Agent Not Specified	N/A	Yes	Blank	Blank	Blank	Blank	Blank	
Comment	Body	He sai	d the mirror was	fine.						
Comment	Body Shop	Spoke	with Henry. (Cu	ustomer cho	se not to an	swer all th	e questions	s.)		
Insurance Company:	Customer Par	V								

		Agent Name	Pa	aint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Marcello, Salvatore (#7316) - Ph	none	Agent Not Specifie	ed Y	es	Yes	10	Yes	Yes	Yes	Yes	
Chose Body Shop Because	Ins Co Recon	nmend The	insurance co	mpany r	ecommen	nded this sh	ор.				
Insurance Company:	Liberty Mutua	I									
		Agent Name	Pa	aint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Martino, Joseph (#7087) - Mail S	Survey	Agent Not Specifie	ed Y	es	Yes	9	Yes	Yes	Yes	Yes	
Chose Body Shop Because	Family Friend	A frie	end recomme	ended thi	is shop.						
Complaint	Cust Service		offee, LOL.								
Insurance Company:	Customer Pag	y									
		Agent Name	Pa	aint	Body	Treatment	Trust	Timely	Ins Co	Agent	
artinson, Jessica (#7114) - Ph	one Survey	Agent Not Specifie	ed Y	es	Yes	10	Yes	Yes	Yes	Yes	
Chose Body Shop Because	Family Friend	A frie	end recomme	ended thi	is shop.						
Rec Body Shop	Body Shop	Jess	ica said she	was very	/ happy a	nd pleased	with the se	rvice. She	will come b	ack if she eve	er needs anything again.
Insurance Company:	Customer Pag	y									
		Agent Name	Pa	aint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Mastroianni, Alex (#7109) - Pho	ne Survey	Agent Not Specifie	ed Y	es	Yes	9	Yes	Yes	N/A	Blank	
Chose Body Shop Because	Dealership	The	dealership w	here I bo	ought the	car recomm	ended this	shop.			
Compliment	Body Shop	Patri	cia said this	business	is very p	rofessional	and it is the	e cleanest f	acility she	has ever seer	n. She said it was NASCAR quality.
Insurance Company:	Customer Pag	y									
		Agent Name	Pa	aint	Body	Treatment	Trust	Timely	Ins Co	Agent	
latarese, Kristine (#) - Phone S	Survey	Agent Not Specifie	ed Y	es	No	Blank	Blank	Blank	Blank	Blank	
Comment	Body	Kristi time, of.	ine said that and the trur	she was ik is not f	a little dis fixed like i	sappointed vit was suppo	with the wo	rk done by She does	this busine plan to take	ss. Her vehice the vehicle b	cle now smells as though it is wet all of the back to them and get these issues taken ca
Compliment	Body Shop	(Cus	tomer chose	not to a	nswer all	the questior	ns.)				
Insurance Company:	GEICO INSU	RANCE CO									
		Agent Name	Pa	aint	Body	Treatment	Trust	Timely	Ins Co	Agent	
lontanti, Mark (#7050) - Phone	Survey	Agent Not Specifie	ed Y	es	Yes	10	Yes	Yes	Blank	N/A	
Chose Body Shop Because	Other	Word	d of Mouth								
Rec Ins Co	Other	Mark	said he is u	nsure if h	ne would	recommend	the insura	nce compa	ny that paid	d because it w	was the other party's insurance company.
Insurance Company:	Allstate Insura	ance									

Be ville / tate Collision ino.										2010 01 01 tillough 2010 12 0
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Nacchio, Guy (#7179) - Phone S	urvey	Agent Not Specified	Yes	Yes	10	Yes	No	Yes	Yes	
Chose Body Shop Because	Family Friend	A friend r	ecommended	this shop.						
Comment	Delivery Date	Guy said	it took a little	longer beca	ause more w	ork was fo	ound.			
Insurance Company:	Allstate Insura	ince								
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Naysmith, Andrew (#7180) - Pho	ne Survey	Agent Not Specified	Blank	Yes	10	Yes	Yes	N/A	Yes	
Chose Body Shop Because	Repeat Custo	mer I am a rep	eat custome	r at this sho	p.					
Comment	Paint	Andrew s	aid there was	no paint we	ork performe	ed on this	visit.			
Insurance Company:	Barter Depot									
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Nelsen, Brian (#7044) - Phone S	urvey	Agent Not Specified	Yes	Yes	10	Yes	Yes	Yes	Yes	
Chose Body Shop Because	Family Friend	A friend r	ecommended	this shop.						
Insurance Company:	Allstate Insura	ince								
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Noonan, William (#7280) - Phone	e Survey	Agent Not Specified	Yes	Yes	10	Yes	Yes	Yes	Yes	
Chose Body Shop Because	Repeat Custon	mer I am a rep	eat custome	r at this sho	p.					
Insurance Company:	Geico									
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Pacheco, Joseph (#7167) - Phor	ne Survey	Agent Not Specified	Yes	Yes	10	Yes	Yes	N/A	N/A	
Chose Body Shop Because	Family Friend	A friend r	ecommended	this shop.						
Insurance Company:	Customer Pay	•								
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Pacheco, Joseph (#7229) - Phor	ne Survey	Agent Not Specified	Yes	Yes	10	Yes	Yes	Yes	Yes	
Chose Body Shop Because	Family Friend	A friend r	ecommended	this shop.						
Insurance Company:	Customer Pay	•								
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Patruno, Tanya (#7100) - Phone	Survey	Agent Not Specified	Yes	Yes	10	Yes	Yes	No	Yes	
Chose Body Shop Because	Family Friend	A friend r	ecommended	this shop.						
Not Rec Ins Co	Other		id she had a b ard for her to			m. They le	eft her hang	ing for 5 da	ays and did no	at care that she did not have a vehicle. This
Insurance Company:	Progressive									

		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Patruno, Tanya (#7244) - Phone	Survey	Agent Not Specified	Yes	Yes	10	Yes	Yes	Yes	Yes
Chose Body Shop Because	Repeat Cust	omer I am a repea	at customer	at this shor).				
Insurance Company:	MetLife								
. ,		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Peraino, Frances (#7136) - Pho	ne Survey	Agent Not Specified	Yes	Yes	10	Yes	Yes	Yes	Yes
Chose Body Shop Because	,				. •	. 00	. 00	. 00	
Insurance Company:	Customer Pa		Jillilleriaea	uns snop.					
modranice Company.	Oustorner	<u>, </u>							
Deteroon Joseph (#7000) Dhe	na Cumiau	Agent Name	Paint Yes	Body Yes	Treatment 10	Trust Yes	Timely Yes	Ins Co Yes	Agent Yes
Peterson, Joseph (#7290) - Pho	•	Agent Not Specified			10	res	res	res	res
Chose Body Shop Because	-		ommended	this shop.					
Insurance Company:	Customer Pa	ay ————————————————————————————————————							
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Petrozziello, John J (#7157) - M	ail Survey	Agent Not Specified	Yes	Yes	10	Yes	Yes	Yes	Yes
Chose Body Shop Because	Repeat Cust	omer I am a repea	at customer	at this shop).				
Insurance Company:	Geico								
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Powell, Anthony (#7150) - Phon	e Survey	Agent Not Specified	Yes	Yes	10	Yes	Yes	Yes	Yes
Chose Body Shop Because	Repeat Cust	omer I am a repea	at customer	at this shop).				
Insurance Company:	Geico								
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Powers, Maureen (#7200) - Pho	ne Survey	Agent Not Specified	Yes	Yes	10	Yes	Yes	N/A	Yes
Chose Body Shop Because	Other	Word of Mo	uth						
Compliment	Body Shop	Maureen sa	id she is ve	ry glad that	her friend re	eferred he	r to the bus	iness beca	use they were excellent.
Insurance Company:	Customer Pa	ау							
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Rafferty, Thomas (#7070) - Pho	ne Survey	Agent Not Specified	Yes	Yes	10	Yes	Yes	Yes	N/A
Chose Body Shop Because	Other	Thomas said	d he heard a	about this fa	acility from h	is rotarv.			
Insurance Company:	Geico	- 1			,	, .			

		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Ranieri, Paul (#7089) - Phone Su	ırvey	Agent Not S	pecified	Yes	Yes	10	Yes	Yes	No	Yes
Chose Body Shop Because	Ins Co Reco	mmend	The insurar	ice company	y recomme	nded this sh	ор.			
Not Rec Ins Co	Other		Paul said the		not recomi	mend this in	surance c	ompany be	cause they	gave excuses for delays and they stated policies that
Insurance Company:	USAA									
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Rodriguez, Edwin (#7142) - Phor	ne Survey	Agent Not S	pecified	N/A	Yes	10	Yes	Yes	Yes	Yes
Chose Body Shop Because Insurance Company:	Repeat Cust Customer Pa		I am a repe	at customer	at this sho	0.				
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Russino, John (#7219) - Mail Sui	vey	Agent Not S	pecified	Yes	Yes	10	Yes	Yes	Yes	Blank
Chose Body Shop Because Insurance Company:	Family Frien Geico	d	A friend rec	ommended	this shop.					
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Russo, Monique (#7226) - Mail S	Survey	Agent Not S	pecified	Yes	Yes	10	Yes	Yes	N/A	N/A
Chose Body Shop Because	Repeat Cust	omer	I am a repe	at customer	at this sho	o.				
Insurance Company:	Customer Pa	ay								
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Sanchez, Jeannette (#7181) - Ma	ail Survey	Agent Not S	pecified	Yes	Yes	10	Yes	Yes	No	Yes
Chose Body Shop Because	Repeat Cust	omer	I am a repe	at customer	at this sho	ο.				
Chose Body Shop Because	Employee		I know som	eone at the	shop.					
Not Rec Ins Co Insurance Company:	Claims Office New York Co	e entral Mutual F	It took too k ire Insura	ong for peop	le from ins	urance comp	pany to ge	t to DeVille		
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Schmatz, Donna & George (#713	31) - Mail	Agent Not S	pecified	Yes	Yes	10	Yes	Yes	Yes	Yes
Chose Body Shop Because Insurance Company:	Repeat Cust Geico	omer	I am a repe	at customer	at this sho	0.				
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Schwarz, Andrew (#7283) - Phor	ne Survey	Agent Not S	pecified	Yes	Yes	10	Yes	Yes	N/A	Yes
Chose Body Shop Because	Repeat Cust	omer	I am a repe	at customer	at this sho	э.				
Compliment Insurance Company:	Body Shop Customer Pa		Andrew said	d this busine	ess was ver	y profession	al. They v	vere nice, g	enuine, wa	rm and friendly.

		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Siegel, Olympia (#7128) - Phor	ne Survey	Agent Not Specified	Yes	Yes	Blank	Blank	Blank	Blank	Blank
Comment	Body Shop	(Custo	mer chose not to	o answer al	I the question	ns.)			
Insurance Company:	Customer P	ay							
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Siegel, Olympia (#7322) - Phor	ne Survey	Agent Not Specified	Yes	Yes	10	Yes	No	Yes	Yes
Chose Body Shop Because	Repeat Cus	tomer I am a	repeat custome	r at this sho	p.				
Comment	Delivery Dat								nicle. It took about a month and she was not given a reason a amount of time it took.
Compliment	Body	Olymp	ia said everythin	ng this busir	ness did was	good and	she was sa	atisfied.	
Insurance Company:	Geico								
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Silverman, Scott (#7202) - Pho	ne Survey	Agent Not Specified	Yes	Yes	10	Yes	Yes	Yes	Yes
Chose Body Shop Because Insurance Company:	Family Frier Geico	nd A frien	d recommended	I this shop.					
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Smith, Ken & Dolly (#6477) - P	hone	Agent Not Specified	Yes	Yes	Blank	Yes	Blank	Blank	Blank
Comment	Body	(Custo	mer chose not to	o answer al	I the question	ns.)			
Rec Body Shop Insurance Company:	Body Shop Harleysville	•	aid everything a	t this busin	ess was exc	ellent, the	service was	s very good	, and she has gone to them many times.
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Sovern, Irving (#7191) - Phone	Survey	Agent Not Specified	Yes	Yes	10	Yes	No	Blank	Yes
Comment	Delivery Dat	te He sai	d this business I	nad his vehi	icle an additi	onal few d	ays, but he	had a renta	al vehicle, so it was not a big deal.
Compliment	Paint	Irving s	said everything v	was excelle	nt.				
Compliment	Body Shop	He sai	d the experience	e he has ha	d with this bu	isiness ha	s been exc	ellent.	
Insurance Company:	Mid-Altantic								
		Agent Name	Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Sovern, Irving (#7315) - Mail S	urvey	Agent Not Specified	Yes	Yes	10	Yes	No	Yes	Yes
Compliment	Body Shop	The tru	ick looks as god	od as new, g	great work.				

		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Stadler, Justin (#7332) - Mail Su	ırvey	Agent Not S	pecified	Yes	Yes	10	Yes	No	Yes	N/A	
Chose Body Shop Because	Family Friend	d	Mutual friend	and Facel	book recon	nmended thi	s shop.				
Complaint	Delivery Date)	I was told it v	vould take	a better pa	rt of a week	to comple	te the repai	rs, it took 3	weeks.	
Compliment	Body Shop		Overall, it wa	as a great e	experience	in a bad situ	ation. I'd r	ecommend	DeVille Au	to Collision in	the future.
Insurance Company:	Tower Insura	nce Company	y								
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Stroud, Susanne (#7051) - Phor	ne Survey	Agent Not S	pecified	Yes	Yes	10	Yes	No	No	Yes	
Chose Body Shop Because	Repeat Custo	omer	I am a repea	t customer	at this sho	p.					
Comment	Delivery Date)	He said this	business w	as a little s	low.					
Not Rec Ins Co	Value of Tota	al	He said they	did not cov	ver everyth	ing.					
Insurance Company:	Progressive										
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Tarangelo, Theresa (#7059) - M	lail Survey	Agent Not S	pecified	Yes	Yes	10	Yes	Yes	Yes	Yes	
Chose Body Shop Because	Repeat Custo	omer	I am a repea	t customer	at this sho	p, over and	over again	١.			
Compliment	Cust Serv Re	ep	I am always	treated wel	ll by the Fa	zio Family.					
Rec Body Shop	Body Shop		I would defin	itely recom	mend this	shop to othe	rs, they ar	e always pr	ofessional.		
Insurance Company:	Geico										
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Tennenbaum, Michael (#7091)	- Phone			Yes	Yes	10	Yes	Yes	Yes	Yes	
Chose Body Shop Because	Employee		I know some	one at the	shop.						
Insurance Company:	Geico										
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Tessitore, Rosalie (#) - Phone S	Survey	Agent Not S	pecified	Yes	Yes	10	Yes	No	Yes	N/A	
Chose Body Shop Because	Family Friend	t	A friend reco	mmended	this shop.						
Comment	Delivery Date)	Rosalie said	the work w	as a little lo	ong. It was o	ver the 30	days.			
Comment	Ins Agent		No agent								
Insurance Company:	GEICO INSU	RANCE CO									
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent	
Toss, Kevin (#7056) - Phone Su	ırvey	Agent Not S	pecified	Yes	Yes	Blank	Yes	Blank	Blank	Blank	
Comment	Body Shop		(Customer cl	hose not to	answer all	the question	ns.)				
Insurance Company:	Geico										

		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Toss, Kevin (#7057) - Mail Surve	Э у	Agent Not Spec	cified	Yes	Yes	10	Yes	Yes	Yes	Yes
Chose Body Shop Because	Family Friend	Α	friend recomn	nended th	nis shop.					
Insurance Company:	American Cor	mmerce Insuran	ice							
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Tropiano, Ralph (#7135) - Phone	e Survey	Agent Not Spec	cified	Yes	Yes	Blank	Blank	Blank	Blank	Blank
Comment	Body Shop	(0	Customer chos	e not to a	answer all t	ne question	s.)			
Insurance Company:	Customer Pay	y								
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Umbra, Benny (#7293) - Phone	Survey	Agent Not Spec	cified	Yes	Yes	10	Yes	Yes	Yes	Yes
Chose Body Shop Because	Family Friend	Α	friend recomn	nended th	nis shop.					
Insurance Company:	Travelers									
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent
Veccio, Sal (#7145) - Phone Sur	vey	Agent Not Spec	cified	Yes	Yes	10	Yes	Yes	Yes	Yes
Chose Body Shop Because Insurance Company:	Family Friend	Α	friend recomm	nended th	nis shop.					
msurance company.										
Madaga Basanania / Anthony		Agent Name		Paint Discolu	Body	Treatment	Trust	Timely	Ins Co	Agent
			CITICA	Blank	Blank	10	Blank	Yes	Blank	Yes
	` ,	Agent Not Spec								
Vigilante, Rosemarie / Anthony (Compliment	Cust Serv Re	p I	called David at	t night an	d he guide					
	` ,	p I e I e in	called David at called Dave aft astructions as to	t night an ter my so o what to	d he guide on told me h	e was in ar	accident a	and Dave w cility. Dave	vas compas called us a	ssionate about our situation and gave me step by step and told us when it reached his shop and called us with an
Compliment	Cust Serv Re	p I e I e in	called David at	t night an ter my so o what to	d he guide on told me h	e was in ar	accident a	and Dave w cility. Dave	vas compas called us a	ssionate about our situation and gave me step by step and told us when it reached his shop and called us with an
Compliment Compliment	Cust Serv Re Body Shop	p I e I e in	called David at called Dave aft nstructions as to letails. DeVille	t night an ter my so o what to	d he guide on told me h	e was in ar	accident a	and Dave w cility. Dave	vas compas called us a	ssionate about our situation and gave me step by step and told us when it reached his shop and called us with an
Compliment Compliment	Cust Serv Re Body Shop Geico	p I (called David at called Dave aff nstructions as to letails. DeVille	t night and ter my so o what to Auto is a	d he guide on told me h do regardi very family	e was in ar ng towing c oriented pl	accident a ar to his fa ace to be it	and Dave w cility. Dave f ever in an	vas compas called us a accident si	ssionate about our situation and gave me step by step and told us when it reached his shop and called us with an tuation.
Compliment Compliment Insurance Company:	Cust Serv Re Body Shop Geico Survey	p I of I o	called David at called Dave aff nstructions as to letails. DeVille	t night and ter my so o what to Auto is a Paint	d he guided on told me he do regardi very family Body Yes	e was in aring towing coriented pl	accident a ar to his fa ace to be if	and Dave w cility. Dave f ever in an	vas compas called us a accident si	ssionate about our situation and gave me step by step and told us when it reached his shop and called us with an tuation. Agent
Compliment Compliment Insurance Company: Vorwick, George (#7360) - Mail	Cust Serv Re Body Shop Geico Survey	Agent Name Agent Not Sper	called David at called Dave affinstructions as to letails. DeVille	t night and ter my so o what to Auto is a Paint Yes	d he guided on told me he do regardi very family Body Yes at this shop	e was in ar ng towing c oriented pl	accident a ar to his fa ace to be if Trust Yes	and Dave w cility. Dave f ever in an	vas compas called us a accident si	ssionate about our situation and gave me step by step and told us when it reached his shop and called us with an tuation. Agent
Compliment Compliment Insurance Company: Vorwick, George (#7360) - Mail Chose Body Shop Because	Cust Serv Re Body Shop Geico Survey Repeat Custo Body Shop	Agent Name Agent Not Sper	called David at called Dave affinstructions as to etails. DeVille accified am a repeat cuthe staff was fri	t night and ter my so o what to Auto is a Paint Yes	d he guided on told me he do regardi very family Body Yes at this shop	e was in ar ng towing c oriented pl	accident a ar to his fa ace to be if Trust Yes	and Dave w cility. Dave f ever in an	vas compas called us a accident si	ssionate about our situation and gave me step by step and told us when it reached his shop and called us with an tuation. Agent
Compliment Compliment Insurance Company: Vorwick, George (#7360) - Mail of the Chose Body Shop Because Compliment	Cust Serv Re Body Shop Geico Survey Repeat Custo Body Shop	Agent Name Agent Not Spec	called David at called Dave affinstructions as the letails. DeVille and a repeat culting any	t night and ter my so o what to Auto is a Paint Yes	d he guided on told me he do regardi very family Body Yes at this shop	e was in ar ng towing c oriented pl	accident a ar to his fa ace to be if Trust Yes	and Dave w cility. Dave f ever in an	vas compas called us a accident si	ssionate about our situation and gave me step by step and told us when it reached his shop and called us with an tuation. Agent
Compliment Compliment Insurance Company: Vorwick, George (#7360) - Mail (Chose Body Shop Because Compliment Insurance Company:	Cust Serv Re Body Shop Geico Survey Repeat Custo Body Shop State Farm In	Agent Name Agent Not Spectomer Instrument	called David at called Dave affinstructions as to letails. DeVille actified am a repeat culting any	t night and ter my so o what to Auto is a Paint Yes Ustomer a siendly and	d he guided on told me he do regardivery family Body Yes at this shop	e was in arming towing coriented pl Treatment 10 n considera	accident a ar to his fa ace to he if	and Dave w cility. Dave f ever in an Timely Yes	vas compas called us a accident si Ins Co Yes	ssionate about our situation and gave me step by step and told us when it reached his shop and called us with an tuation. Agent Blank
Compliment Compliment Insurance Company: Vorwick, George (#7360) - Mail Chose Body Shop Because Compliment Insurance Company: Vreeland, Elaine (#7250) - Phone	Cust Serv Re Body Shop Geico Survey Repeat Custo Body Shop State Farm In	Agent Name Agent Not Special Transurance Comparation Agent Name Agent Not Special A	called David at called Dave affinstructions as to letails. DeVille actified am a repeat culting any	t night and ter my so o what to Auto is a Paint Yes Ustomer a diendly and Paint Yes	d he guider on told me he do regardivery family Body Yes at this shop d warm with	e was in arming towing coriented pl Treatment 10 Treatment Treatment	accident a ar to his fa ace to he if	and Dave w cility. Dave fever in an Timely Yes	vas compas called us a accident si Ins Co Yes	esionate about our situation and gave me step by step and told us when it reached his shop and called us with an tuation. Agent Blank
Compliment Compliment Insurance Company: Vorwick, George (#7360) - Mail (Chose Body Shop Because Compliment Insurance Company:	Cust Serv Re Body Shop Geico Survey Repeat Custo Body Shop State Farm In	Agent Not Spectors Agent Not Spe	called David at called Dave affinstructions as the tetails. DeVille and a repeat curies any	t night and ter my so o what to Auto is a Paint Yes Ustomer a diendly and Paint Yes nended the	d he guiden told me he do regardivery family Body Yes at this shop d warm with Body Yes at shop.	e was in arming towing coriented pl Treatment 10 Treatment 10 Treatment 10	accident a ar to his fa ace to be if	and Dave w cility. Dave fever in an Timely Yes Timely Yes	vas compas called us a accident si lns Co Yes Ins Co N/A	esionate about our situation and gave me step by step and told us when it reached his shop and called us with an tuation. Agent Blank

		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent		
Walsh, Lorraine (#7327) - Phone	e Survey	Agent Not Sp	ecified	Yes	Yes	10	Yes	Yes	Yes	Yes		
Chose Body Shop Because	Family Friend		A friend recom	mended t	his shop.							
Compliment	Cust Serv Rep	р	She said they	were extre	emely profe	ssional fron	n the minut	e she walk	ed into the	business.		
Compliment	Body Shop		Lorraine said they were fantastic from start to finish and she highly recommends them.									
Insurance Company:	Geico											
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent		
Zeas, Marjorie (#7134) - Phone	Survey	Agent Not Sp	ecified	Yes	Yes	10	Yes	Yes	Yes	Yes		
Chose Body Shop Because	Family Friend		A friend recom	mended t	his shop.							
Insurance Company:	Progressive											
		Agent Name		Paint	Body	Treatment	Trust	Timely	Ins Co	Agent		
Zoltowsky, Bill (#7170) - Phone	Survey	Agent Not Sp	ecified	Yes	Yes	Blank	Blank	Blank	Blank	Blank		
Comment	Body Shop		(Customer cho	se not to	answer all t	he question	ıs.)					
Insurance Company:	Customer Pay	У										