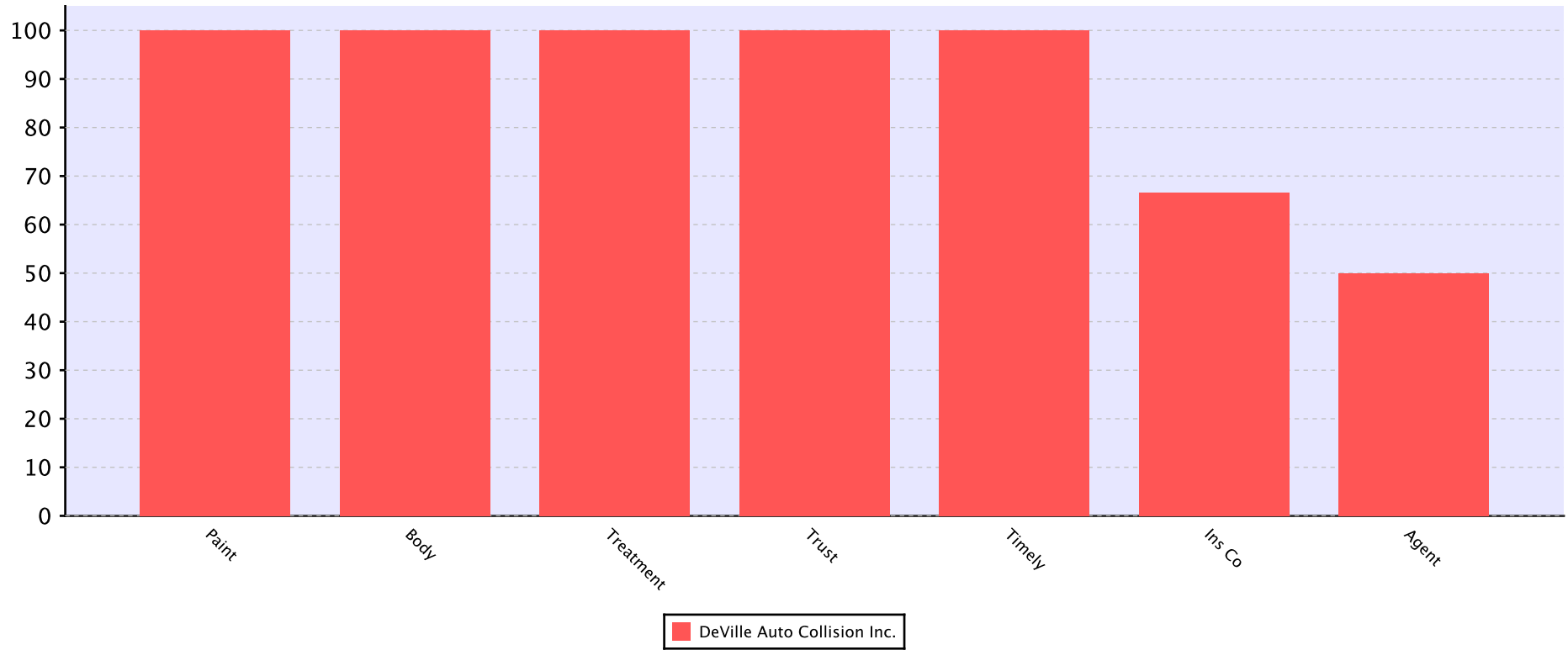


# Performance Feedback Location Review



2011-01-01 through 2011-01-31

	Surveys	CSI %	*Paint	*Body	Treatment	*Trust	Timely	Ins Co	Agent
DeVille Auto Collision Inc.	8	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	66.7 %	50.0 %



	Surveys	CSI %	*Paint	*Body	Treatment	*Trust	Timely	Ins Co	Agent
DeVille Auto Collision Inc.	8	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	100.0 %	66.7 %	50.0 %

	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>	<u>Ins Co</u>	<u>Agent</u>
Franco, Noreen & Tim (#5346) - Chose Body Shop	Yes	Yes	10	Yes	Yes	Agent Not Specified	N/A	Yes
<b>Chose Body Shop Because</b>	Repeat Customer		I am a repeat customer at this shop.					
<b>Compliment</b>	Body Shop		Everything about the repair was fine.					
<b>Insurance Company:</b>	None							

	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>	<u>Ins Co</u>	<u>Agent</u>
Gasparo, Stella (#5356) - Chose Body Shop Because	Yes	Yes	10	Yes	Yes	Agent Not Specified	Yes	N/A
<b>Chose Body Shop Because</b>	Repeat Customer		I am a repeat customer at this shop.					
<b>Insurance Company:</b>	None							

	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>	<u>Ins Co</u>	<u>Agent</u>
Keil, Gregory (#5334) - Chose Body Shop Because Survey	Yes	Yes	10	Yes	Yes	Agent Not Specified	Blank	No
<b>Chose Body Shop Because</b>	Family Friend		A friend recommended this shop.					
<b>Compliment</b>	Body Shop		The body shop does great work.					
<b>Compliment</b>	The staff was very friendly and accommodating.							
<b>Insurance Company:</b>	Progressive							

	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>	<u>Ins Co</u>	<u>Agent</u>
Lecarreux, Ed (#5257) - Chose Body Shop Because	Yes	Yes	10	Yes	Yes	Agent Not Specified	No	No
<b>Chose Body Shop Because</b>	Internet Ad		I found this shop on the internet.					
<b>Compliment</b>	Body Shop		The body shop work was properly.					
<b>Insurance Company:</b>	Progressive							

	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>	<u>Ins Co</u>	<u>Agent</u>
Menoni, Adam (#5316) - Chose Body Shop Because	Yes	Yes	10	Yes	Yes		Blank	No
<b>Chose Body Shop Because</b>	Employee		I know someone at the shop.					
<b>Compliment</b>	Body Shop		I am very happy with everything at this shop.					
<b>Compliment</b>	I would give the employees at this shop a 20 for customer service.							
<b>Compliment</b>	Body Shop		I am very happy with this shop.					
<b>Insurance Company:</b>	Liberty Mutual							

	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>	<u>Ins Co</u>	<u>Agent</u>
Naysmith, Andrew (#5328) - Chose Body Shop Because	Yes	Yes	10	Yes	Yes	Agent Not Specified	Yes	Yes
<b>Chose Body Shop Because</b>	Repeat Customer		I am a repeat customer at this shop.					
<b>Compliment</b>	Body Shop		I would give this shop five stars.					
<b>Compliment</b>	Body Shop		This shop did another outstanding job.					
<b>Insurance Company:</b>	Barter Depot							
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Raths**, Otto & Linda (#5326) - Chose Body Shop	Yes	Yes	10	Yes	Yes	Agent Not Specified	N/A	Yes
<b>Chose Body Shop Because</b>	Repeat Customer		I am a repeat customer at this shop.					
<b>Compliment</b>	Body Shop		Everything with the repair was fine.					
<b>Insurance Company:</b>	None							
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Stein, Bernard & Enid (#5321) - Chose Body Shop Because	Yes	Yes	10	Yes	Yes	Agent Not Specified	Blank	Blank
<b>Chose Body Shop Because</b>	Other		Al Lambert recommended this shop.					
<b>Chose Body Shop Because</b>	Repeat Customer		I am a repeat customer at this shop.					
<b>Chose Body Shop Because</b>	Other		We have been friends for years.					
<b>Compliment</b>	Body Shop		Bless Joanie, Charles, Mom and Dad Joanies, and David and family.					
<b>Insurance Company:</b>	None							