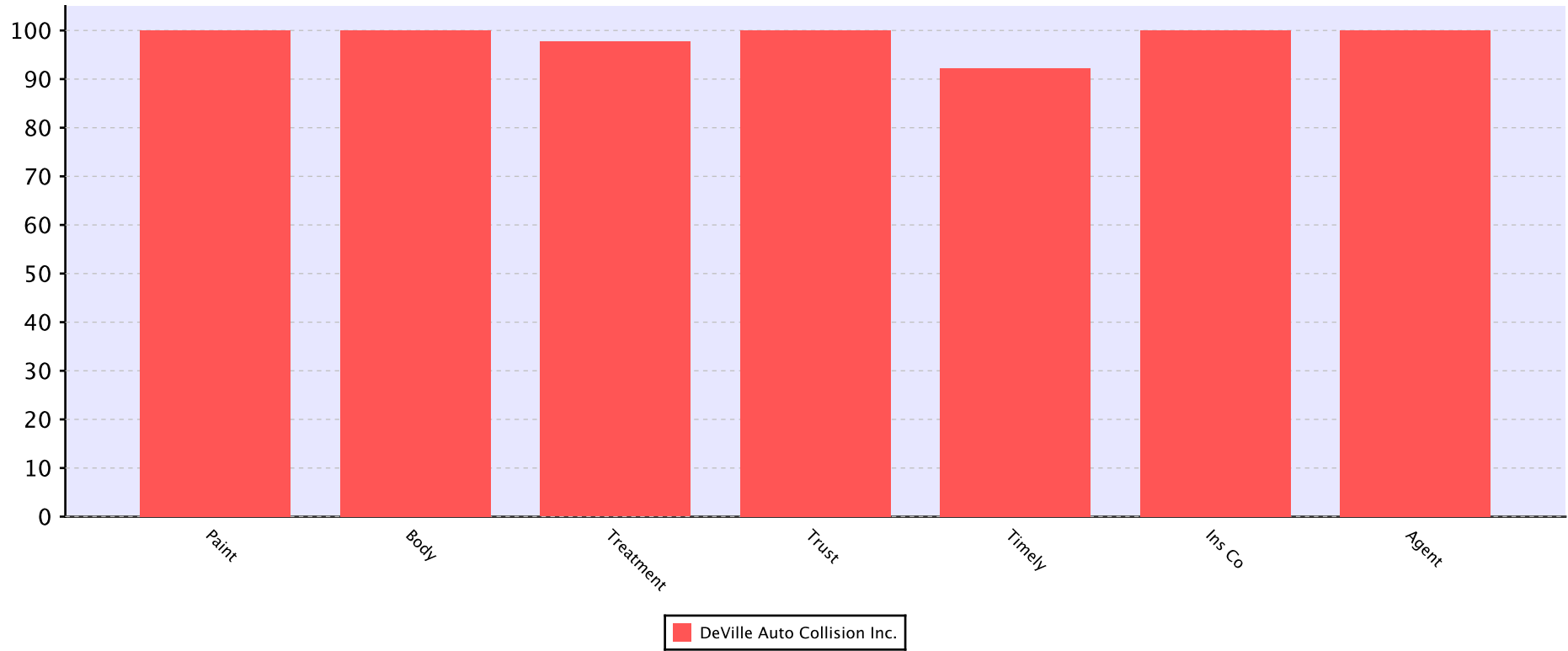


# Performance Feedback Location Review



2014-09-01 through 2014-09-30

	Surveys	CSI %	*Paint	*Body	Treatment	*Trust	Timely	Ins Co	Agent
DeVille Auto Collision Inc.	14	100.0 %	100.0 %	100.0 %	97.7 %	100.0 %	92.3 %	100.0 %	100.0 %



	Surveys	CSI %	*Paint	*Body	Treatment	*Trust	Timely	Ins Co	Agent
DeVille Auto Collision Inc.	14	100.0 %	100.0 %	100.0 %	97.7 %	100.0 %	92.3 %	100.0 %	100.0 %

	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>	<u>Ins Co</u>	<u>Agent</u>
Asoaming, Evelyn (#6932) - Chose Body Shop Because	Yes	Yes	10	Yes	Yes	Agent Not Specified	Yes	Yes
<b>Chose Body Shop Because</b>	Repeat Customer		I am a repeat customer at this shop.					
<b>Insurance Company:</b>	Geico							
Awn, George (#6911) - Chose Body Shop Because Survey	Yes	Yes	10	Yes	Yes	Agent Not Specified	Yes	N/A
<b>Chose Body Shop Because</b>	Repeat Customer		I am a repeat customer at this shop.					
<b>Compliment</b>	Body Shop		The bottom line: After 10 minutes of driving, I forgot my vehicle sustained such extensive damage. I couldn't be more satisfied.					
<b>Insurance Company:</b>	Geico							
Beiles, Arnold (#6909) - Chose Body Shop Because Survey	Yes	Yes	10	Yes	Yes	Agent Not Specified	Yes	Yes
<b>Chose Body Shop Because</b>	Repeat Customer		I am a repeat customer at this shop.					
<b>Insurance Company:</b>	Liberty Mutual							
Degennaro, Bob (#6955) - Chose Body Shop Because	Yes	Yes	10	Yes	Yes	Agent Not Specified	Yes	Yes
<b>Chose Body Shop Because</b>	Family Friend		A friend recommended this shop.					
<b>Insurance Company:</b>	Customer Pay							
Guberman, Sergey (#6956) - Chose Body Shop Because	Yes	Yes	10	Yes	Yes	Agent Not Specified	Yes	Yes
<b>Chose Body Shop Because</b>	Repeat Customer		I am a repeat customer at this shop.					
<b>Insurance Company:</b>	Customer Pay							
Halpern, Steven (#6921) - Chose Body Shop Because	Yes	Yes	10	Yes	Yes	Agent Not Specified	Yes	N/A
<b>Chose Body Shop Because</b>	Repeat Customer		I am a repeat customer at this shop.					
<b>Compliment</b>	Paint		Steven said the repairs done by this business look great.					
<b>Rec Body Shop</b>	Body Shop		He said he would absolutely recommend them to others.					
<b>Insurance Company:</b>	Allstate Insurance							

	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>	<u>Ins Co</u>	<u>Agent</u>
Hart, Thomas (#6947) - Chose Body Shop Because Survey	Yes	N/A	10	Yes	Yes	Agent Not Specified	N/A	Yes
<b>Chose Body Shop Because</b>	Repeat Customer		I am a repeat customer at this shop.					
<b>Insurance Company:</b>	None							
Hausheer, Carl (#6914) - Chose Body Shop Because	Yes	Yes	10	Yes	Yes	Agent Not Specified	Yes	N/A
<b>Chose Body Shop Because</b>	Family Friend		A friend recommended this shop.					
<b>Compliment</b>	Body Shop		Carl said they are good people to do business with, the business is very clean, and everyone is fair and honest.					
<b>Insurance Company:</b>	Customer Pay							
Kelly, Lynn & Paul (#6893) - Chose Body Shop Because	Yes	Yes	10	Yes	Yes	Agent Not Specified	Yes	Yes
<b>Chose Body Shop Because</b>	Family Friend		A friend recommended this shop.					
<b>Insurance Company:</b>	Chubb Insurance							
Lecarreux, Troy (#6930) - Chose Body Shop Because	Yes	Yes	8	Yes	Yes	Agent Not Specified	Yes	Yes
<b>Chose Body Shop Because</b>	Family Friend		A friend recommended this shop.					
<b>Compliment</b>	Body Shop		Troy said they were fine.					
<b>Insurance Company:</b>	Progressive							
Mirza, Shahid (#6920) - Comment Survey	Yes	Yes	Blank	Yes	Blank	Agent Not Specified	Blank	Blank
<b>Comment</b>	Body Shop		(Customer chose not to answer all the questions.)					
<b>Insurance Company:</b>	Customer Pay							
Nappi, Joe (#6898) - Chose Body Shop Because Survey	Yes	Yes	10	Yes	No	Agent Not Specified	Blank	Yes
<b>Chose Body Shop Because</b>	Family Friend		A friend recommended this shop.					
<b>Comment</b>	Delivery Date		He said there was a 3 week delay due to additional repairs being found.					
<b>Compliment</b>	Body Shop		He said they were very friendly and nice.					
<b>Paint Complaint</b>	Finish Flaws		Joe said there was a 2 foot section that wasn't painted and it is very noticeable.					
<b>Insurance Company:</b>	Barter Depot							

	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>	<u>Ins Co</u>	<u>Agent</u>
Pipipone, Sal (#6858) - Chose Body Shop Because Survey	Yes	Yes	10	Yes	Yes	Agent Not Specified	Yes	Yes
<b>Chose Body Shop Because</b>	Family Friend		A friend recommended this shop.					
<b>Insurance Company:</b>	Allstate Insurance							
	<u>Paint</u>	<u>Body</u>	<u>Treatment</u>	<u>Trust</u>	<u>Timely</u>	<u>Agent Name</u>	<u>Ins Co</u>	<u>Agent</u>
Tauscher, Matthew (#6952) - Chose Body Shop Because	Yes	Yes	9	Yes	Yes	Agent Not Specified	N/A	N/A
<b>Chose Body Shop Because</b>	Family Friend		A friend recommended this shop.					
<b>Insurance Company:</b>	Travelers							